

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 11, 2017

Mr. John Turley Honda (American Honda Motor Co.) 1919 Torrance Blvd Torrance, CA 90501 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150TB 17V-256

Subject: Incorrect Certification Label/Part 567

Dear Mr. Turley:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

ACURA/RDX/2017 HONDA/CR-V/2017

Mfr's Report Date: April 20, 2017

NHTSA Campaign Number: 17V-256

**Components:** 

**EQUIPMENT:OTHER:LABELS** 

Potential Number of Units Affected: TBD

## **Problem Description:**

Honda (American Honda Motor Co.) is recalling certain 2017 CR-V and Acura RDX vehicles. The Certification Labels on the affected vehicles were printed with ink that may be inadvertently wiped away with an alcohol solvent. As such, these vehicles fail to comply with the requirements of 49 CFR Part 567, "Certification."

### **Consequence:**

If the label information can be wiped away, the operator may not be able to refer to the information, possibly resulting in the vehicle being overloaded, which can increase the risk of a crash.

# Remedy:

Honda and Acura will notify owners, and dealers will replace the Certification Label, free of charge. The recall is planned to begin May 22, 2017. Owners may contact Honda customer service at 1-888-234-2138. Honda's numbers for this recall are KF3 (CR-V)and KF4 (RDX).

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Honda's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please amend your Part 573 report to include a safety consequence and the vehicle population once it has been determined.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

