



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 28, 2017

Mr. R. Thomas Brunner  
Dept Manager VCA  
Mercedes-Benz USA, LLC.  
1 Mercedes Drive  
Montvale, NJ 07645

NEF-150TB  
17V-252

**Subject:** Steering Coupling Bolt may be Loose

Dear Mr. Brunner:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MERCEDES BENZ/C250/2013-2014  
MERCEDES BENZ/C300/2013-2014  
MERCEDES BENZ/C350/2013  
MERCEDES BENZ/C63/2013  
MERCEDES BENZ/GLK250/2013-2014  
MERCEDES BENZ/GLK350/2013-2015

**Mfr's Report Date:** April 12, 2017

**NHTSA Campaign Number:** 17V-252

**Components:**

STEERING

**Potential Number of Units Affected:** 168

**Problem Description:**

Mercedes-Benz USA LLC. (MBUSA) is recalling certain 2013-2014 C250, C300 4MATIC, GLK250 4MATIC BLUETEC and GLK350 vehicles, 2013 C250 Coupe, C350, C350 4MATIC Coupe, C350 Coupe and C63 AMG Coupe vehicles, and 2013-2015 GLK350 4MATIC vehicles. The steering coupling connecting bolt may have been insufficiently tightened, possibly resulting in a loss of steering.

**Consequence:**

A loss of steering can increase the risk of a crash.

**Remedy:**

MBUSA will notify owners, and dealers will inspect the steering coupling connecting bolt, tightening it as necessary, free of charge. The recall is expected to begin in May 2017. Owners may contact MBUSA customer service at 1-800-367-6372.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received MBUSA's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

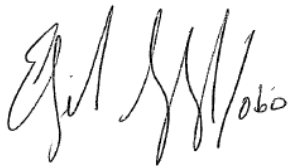
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at [tariq.bond@dot.gov](mailto:tariq.bond@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a date '10/06/06' written at the end of the signature.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement