



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 25, 2017

Mr. R. Thomas Brunner
Dept Manager VCA
Mercedes-Benz USA, LLC.
1 Mercedes Drive
Montvale, NJ 07645

NEF-150TB
17V-245

Subject: Loss of Instrument Cluster Display/FMVSS 101

Dear Mr. Brunner:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/E300/2017

Mfr's Report Date: April 11, 2017

NHTSA Campaign Number: 17V-245

Components:

ELECTRICAL SYSTEM: INSTRUMENT PANEL

ELECTRICAL SYSTEM: SOFTWARE

Potential Number of Units Affected: 15

Problem Description:

Mercedes-Benz USA, LLC. (MBUSA) is recalling certain 2017 E300 and E300 4MATIC vehicles. The software for the widescreen instrument cluster may cause the instrument cluster to not display anything on vehicle on startup, or the display may reset while driving. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 101, "Control and Displays."

Consequence:

Without the instrument cluster displaying important information such as the vehicle's speed, there would be an increased risk of a crash.

Remedy:

MBUSA will notify owners, and dealers will update the instrument cluster display software, free of charge. The recall is expected to begin in late May 2017. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

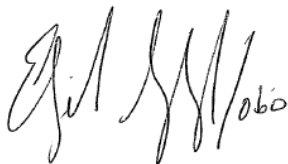
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a date '1/11/06' written at the end of the signature.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement