



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 14, 2017

Mr. Kurt Kurata  
Senior Manager, Product Support and Compliance  
Mitsubishi Motors North America, Inc.  
6400 Katella Avenue  
Cypress, CA 90630

NEF-150SM  
17V-233

**Subject:** Doors may Open Unexpectedly

Dear Mr. Kurata:

This letter serves to acknowledge Mitsubishi Motors North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MINI/OUTLANDER/2016  
MINI/OUTLANDER SPORT/2016

**Mfr's Report Date:** April 6, 2017

**NHTSA Campaign Number:** 17V-233

**Components:**

LATCHES/LOCKS/LINKAGES:DOORS:LATCH

**Potential Number of Units Affected:** 35,674

**Problem Description:**

Mitsubishi Motors North America, Inc. (MMNA) is recalling certain 2016 Outlander and Outlander Sport vehicles. The inside door latch mechanisms may not latch securely in high temperatures, allowing the doors to open while vehicle is in motion.

**Consequence:**

If a door opens while the vehicle is being driven, it can increase the risk of injury.

**Remedy:**

MMNA will notify owners, and dealers will replace the door latches, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact MMNA customer service at 1-888-648-7820. MMNA's number for this recall is SR-17-002.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

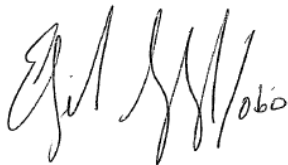
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a date '10/10/10' written at the end of the signature.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement