

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 12, 2017

Mr. Todd Fronckowiak Global Automotive Safety Compliance Office Ford Motor Company Fairlane Plaza South, Suite 500 330 Town Center Drive Dearborn, MI 48126-2738

Subject: Driveline Vibrations May Fracture Transmission

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/F-450 SD/2017 FORD/F-550 SD/2017

Mfr's Report Date: March 27, 2017

NHTSA Campaign Number: 17V-212

Components:

POWER TRAIN: DRIVELINE

Potential Number of Units Affected: 509

Problem Description:

Ford Motor Company (Ford) is recalling certain 2017 Ford F-450 and F-550 Superduty vehicles. Operating the vehicle at highway speeds may cause the driveline to vibrate and fracture the driveline components or the transmission.

Consequence:

If the driveline or transmission fractures, the vehicle may lose motive power, increasing the risk of a crash.

Remedy:

Ford will notify owners, and dealers will replace the driveshaft and two center bearing brackets, free of charge. Remedy parts are currently unavailable. Interim notices informing owners of the safety risk were mailed on April 6, 2017. Owners will receive a second notice when remedy parts become available. Owners may contact Ford customer service at 1-866-436-7332. Ford recall number 17S08.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SM

17V-212

We have received Ford's proposed interim owner notification letter and approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

