



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 31, 2017

Mr. Todd Fronckowiak  
Global Automotive Safety Compliance Office  
Ford Motor Company  
Fairlane Plaza South, Suite 500  
330 Town Center Drive  
Dearborn, MI 48126-2738

NEF-150SM  
17V-210

**Subject:** Doors may Unexpectedly Open

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/FIESTA/2014  
FORD/FUSION/2013-2014  
LINCOLN/MKZ/2013-2014

**Mfr's Report Date:** March 27, 2017

**NHTSA Campaign Number:** 17V-210

**Components:**

LATCHES/LOCKS/LINKAGES:DOORS:LATCH

**Potential Number of Units Affected:** 191,432

**Problem Description:**

Ford Motor Company (Ford) is recalling certain 2014 Ford Fiesta, 2013-2014 Ford Fusion and 2013-2014 Lincoln MKZ vehicles. A component within the door latches may break making the doors difficult to latch and/or leading the driver or a passenger to believe a door is securely closed when, in fact, it is not.

**Consequence:**

A door that is not securely latched could open while the vehicle is in motion, increasing the risk of injury to a vehicle occupant.

**Remedy:**

Ford will notify owners, and dealers will replace all four door latches, free of charge. The recall is expected to begin May 1, 2017. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 15S16.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Ford's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement