



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 31, 2017

Mr. Todd Fronckowiak  
Global Automotive Safety Compliance Office  
Ford Motor Company  
Fairlane Plaza South, Suite 500  
330 Town Center Drive  
Dearborn, MI 48126-2738

NEF-150SM  
17V-209

**Subject:** Engine Cylinder Head may Leak Oil

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/ESCAPE/2014  
FORD/FIESTA/2014-2015  
FORD/FUSION/2013-2014  
FORD/TRANSIT CONNECT/2013-2015

**Mfr's Report Date:** March 27, 2017

**NHTSA Campaign Number:** 17V-209

**Components:**

ENGINE AND ENGINE COOLING:ENGINE

**Potential Number of Units Affected:** 208,584

**Problem Description:**

Ford Motor Company (Ford) is recalling certain 2014 Escape, 2014-2015 Fiesta ST, 2013-2014 Fusion and 2013-2015 Transit Connect vehicles equipped with 1.6L GTDI engines. If the vehicle is started and driven with an insufficient level of coolant within the engine cooling system, the engine cylinder head may overheat, crack and leak oil.

**Consequence:**

If the cylinder head cracks and leaks oil, the oil may contact a hot engine or exhaust component, increasing the risk of a fire.

**Remedy:**

Ford will notify owners, and dealers will install a coolant level sensor and the supporting hardware and software, free of charge. Remedy parts are currently unavailable. Interim notices informing owners of the safety risk are expected to be mailed April 18, 2017. Owners will receive a second notice when remedy parts become available, currently expected to be in late-2017. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 17S09.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Ford's proposed interim owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement