



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 10, 2017

Mr. Timothy Nalepka
Vice President and General Counsel
Motor Coach Industries
200 E. Oakton Street
Des Plaines, IL 60018

NEF-150MR
17V-207

Subject: Sway Bar may Crack and Fail

Dear Mr. Nalepka:

This letter serves to acknowledge Motor Coach Industries's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MCI/J4500/2014-2016

Mfr's Report Date: March 27, 2017

NHTSA Campaign Number: 17V-207

Components:

SUSPENSION

Potential Number of Units Affected: 649

Problem Description:

Motor Coach Industries (MCI) is recalling certain 2014 -2016 J4500 vehicles. The front sway bar on these vehicles may crack at the bushing/clamp locations.

Consequence:

If the sway bar cracks, it can detach from the vehicle, affecting vehicle handling and increasing the risk of a crash.

Remedy:

Motor Coach Industries (MCI) will notify owners and dealers will replace the sway bar assembly, free of charge. The recall is expected to begin May 15, 2017. Owners may contact Motor Industries at 1-800-241-2947. MCI's number for this recall is Service Bulletin 452.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

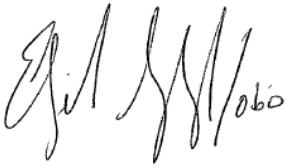
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the sway bay that was not shot-peened. If you do not know this information, please provide this information for the independent front suspension assembly.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a date '1/10/10' written at the end of the signature.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement