



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 7, 2017

Kalmer Urm
Warranty Manager
Hino Motors Sales U.S.A., Inc.
41280 Bridge Street
Novi, MI 48375

NEF-150KS
17V-201

Subject: Clutch Drum Wear may Cause Loss of Drive

Dear Kalmer Urm:

This letter serves to acknowledge Hino Motors Sales U.S.A., Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HINO/XFC/2013-2017

Mfr's Report Date: March 23, 2017

NHTSA Campaign Number: 17V-201

Components:

HYBRID PROPULSION SYSTEM
POWER TRAIN:CLUTCH ASSEMBLY

Potential Number of Units Affected: 1,831

Problem Description:

Hino Motor Sales U.S.A., Inc. (Hino) is recalling certain 2013-2017 XFC710L, XFC720L, XFC730L, and XFC740L vehicles. The clutch drum spline of the front module of the Hybrid Vehicle (HV) motor may wear out.

Consequence:

If the clutch drum spline wears out, the vehicle will lose the ability to move under its own power, increasing the risk of a crash.

Remedy:

Hino will notify owners, and dealers will replace the clutch drum spline with one that has increased wear resistance, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Hino customer service at 1-248-699-9300.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the clutch drum.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement