



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 24, 2017

Mr. Jeffery Marsee
Chief Representative, Emission and Safety
Isuzu Technical Center of America, Inc.
46401 Commerce Center Drive
Plymouth, MI 48170-2473

NEF-150MR
17V-191

Subject: Rear Wheel/Axle Assembly may Partially Separate

Dear Mr. Marsee:

This letter serves to acknowledge Isuzu Technical Center of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ISUZU/NPR/2011-2016
ISUZU/NPR HD/2011-2017
ISUZU/NPR XD/2015-2017
ISUZU/NQR/2011-2017
ISUZU/NRR/2011-2017
ISUZU/REACH/2012-2016

Mfr's Report Date: March 21, 2017

NHTSA Campaign Number: 17V-191

Components:

POWER TRAIN:AXLE HUBS

Potential Number of Units Affected: 97,000

Problem Description:

Isuzu Technical Center of America, Inc. (Isuzu) is recalling certain 2011-2016 NPR, 2011-2017 NPR-HD, NQR, NRR, 2015-2017 NPR-XD, 2012-2016 Reach, NPR Gas and NPR-HD Gas incomplete trucks. The left rear wheel bearing hub locking bolts may not have been properly tightened during assembly.

Consequence:

The loose bolts can allow the wheel assembly to move outward from the axle housing, affecting the control of the vehicle and reducing braking performance, thereby increasing a risk of a crash.

Remedy:

Isuzu will notify owners, and dealers will inspect the left rear wheel bearing hub locking bolts, tightening them as necessary, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Isuzu customer service at 1-866-441-9638.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement