



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 30, 2017

Ms. Terri Tobias
Regulatory Compliance Manager
Entegra Coach
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NEF-150MR
17V-187

Subject: Loose Ball Joints may cause Loss of Steering

Dear Ms. Tobias:

This letter serves to acknowledge Entegra Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ENTEGR/A/NTHM/2012-2013, 2015-2018
ENTEGR/A/SPIRE/2013, 2017-2018
ENTEGR/A/CORNERSTONE/2012-2018

Mfr's Report Date: March 17, 2017

NHTSA Campaign Number: 17V-187

Components:

SUSPENSION:FRONT:CONTROL ARM

Potential Number of Units Affected: 1,727

Problem Description:

Entegra Coach (Entegra) is recalling certain 2012-2013 and 2015-2018 Anthem; 2013 and 2017-2018 Aspire; and 2012-2018 Cornerstone motorhomes built on a Spartan Motors chassis. The ball joints on the independent front suspension (IFS) modules can loosen and separate, leading to a partial loss of steering.

Consequence:

A separated ball joint can cause a loss of steering control, increasing the risk of a crash.

Remedy:

Entegra will notify owners, and Spartan service centers will remove, clean, apply thread locker, and reinstall the properly torqued ball joint, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact call Spartan customer service at 1-800-543-4277 or Entegra customer service at 1-800-945-4787.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Entegra's proposed owner notification letter and it has been approved for distribution.

Please be reminded of the following requirements:

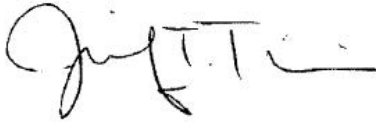
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Please identify which company, Spartan or Entegra, will be filing the required six quarterly recall completion rate reports.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement