



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 24, 2017

Ms. Tara Underwood  
Senior Manager, Technical Compliance  
Nissan North America, Inc.  
One Nissan Way  
Franklin, TN 37027

NEF-150SM  
17V-184

**Subject:** Power Steering Hose may Detach

Dear Ms. Underwood:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
NISSAN/MURANO/2013-2014

**Mfr's Report Date:** March 16, 2017

**NHTSA Campaign Number:** 17V-184

**Components:**  
STEERING:HYDRAULIC POWER ASSIST:HOSE, PIPING, AND CONNECTIONS

**Potential Number of Units Affected:** 56,766

**Problem Description:**

Nissan North America (Nissan) is recalling certain 2013-2014 Murano vehicles. The power steering hose clamp may not adequately secure the hose, allowing the hose to detach and leak power steering fluid.

**Consequence:**

If the power steering fluid leaks onto a heat source such as hot engine or exhaust components, there could be an increased risk of a fire.

**Remedy:**

Nissan will notify owners, and dealers will install a power steering high pressure hose kit, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Nissan customer service at 1-800-647-7261.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement