



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 24, 2017

Mr. Tim Lafon
Vice President Regulatory Affairs
Volvo Bus Corporation
7900 National Service Rd
Greensboro, NC 27357

NEF-150KS
17V-173

Subject: Ground Cable Installation may cause Relay Failure

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Bus Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO BUS/9700/2016-2017

Mfr's Report Date: March 14, 2017

NHTSA Campaign Number: 17V-173

Components:

ELECTRICAL SYSTEM:WIRING

Potential Number of Units Affected: 70

Problem Description:

Volvo Bus Corporation (Volvo Bus) is recalling certain 2016-2017 Volvo 9700 transit buses equipped with the I-Start feature. These vehicles have a ground cable that may have been improperly installed, resulting in inadequate electrical contact. The poor contact may cause the power feed relay to fail and the engine to stall.

Consequence:

An unexpected engine shutdown increases the risk of a crash.

Remedy:

Volvo Bus will notify owners, and dealers will inspect the vehicles and correct the ground wire installation, as necessary, free of charge. The recall is expected to begin April 14, 2017. Owners may contact Volvo Bus customer service 1-877-773-8678. Volvo Bus' number for this recall is SR17-80. Note: The affected vehicles were previously remedied for a similar issue under recall 16V836, however, this recall requires additional repairs to ensure that the power feed relay will not fail.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement