



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 21, 2017

Mr. Daniel Doku
Manager, Certification & Compliance
Maserati North America, Inc.
250 Sylvan Avenue
Englewood Cliffs, NJ 07632

NEF-150SM
17V-161

Subject: Software error may cause Shift to Neutral or Stall

Dear Mr. Doku:

This letter serves to acknowledge Maserati North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MASERATI/LEVANTE/2017

Mfr's Report Date: March 13, 2017

NHTSA Campaign Number: 17V-161

Components:

ELECTRICAL SYSTEM: SOFTWARE
ENGINE AND ENGINE COOLING:ENGINE

Potential Number of Units Affected: 3,299

Problem Description:

Maserati North America, Inc. (Maserati) is recalling certain 2017 Levante vehicles. Due to an engine software problem, at slow speeds such as stop-and-go traffic, the transmission may unexpectedly shift into neutral or the engine may shut off.

Consequence:

If the transmission shifts into neutral unexpectedly or if the engine shuts down without warning, it can increase the risk of a crash.

Remedy:

Maserati will notify owners, and dealers will update the engine control module software, free of charge. The recall is expected to begin March 31, 2017. Owners may contact Maserati customer service at 1-201-510-2369.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Maserati's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement