



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 20, 2017

Mr. J.S. (Jurassic) Park  
Executive Director/Product Litigation & Regulatory Compliance  
Kia Motors America  
111 Peters Canyon Road  
Irvine, CA 92606-1790

NEF-150TB  
17V-159

**Subject:** Loss of Electric Power Steering Assist

Dear Mr. Park:

This letter serves to acknowledge Kia Motors America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KIA/NIRO HYBRID/2017

**Mfr's Report Date:** March 10, 2017

**NHTSA Campaign Number:** 17V-159

**Components:**

STEERING:ELECTRIC POWER ASSIST SYSTEM

**Potential Number of Units Affected:** 135

**Problem Description:**

Kia Motors America (Kia) is recalling certain 2017 Niro vehicles. The affected vehicles may have a damaged Motor Driven Power Steering (MDPS) connector resulting in a loss of electric power steering assistance.

**Consequence:**

Loss of power steering assist would require higher steering effort, especially at lower speeds, which may increase the risk of a crash.

**Remedy:**

Kia will notify owners, and dealers will replace the MDPS motor, free of charge. The recall is expected to begin April 7, 2017. Owners may contact Kia customer service at 1-800-333-4542. Kia's number for this recall is SC145.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Kia's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement