



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 17, 2017

Mr. Gregory Vismara
Vice President Engineering
Gillig LLC
25800 Clawiter Road
Hayward, CA 94545

NEF-150KS
17V-156

Subject: Wiper Arms may Crack and Detach from Vehicle

Dear Mr. Vismara:

This letter serves to acknowledge Gillig LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GILLIG/LOW FLOOR/2016-2017

Mfr's Report Date: March 9, 2017

NHTSA Campaign Number: 17V-156

Components:

VISIBILITY/WIPER

Potential Number of Units Affected: 2,732

Problem Description:

Gillig LLC (Gillig) is recalling certain 2016-2017 Low Floor transit buses. The affected vehicles have wiper arms that can crack where they mount to the wiper motor causing the wiper arms to bend or detach from the vehicle.

Consequence:

A loss of wiper function can reduce the driver's visibility, increasing the risk of a crash.

Remedy:

Gillig will notify owners, and dealers will replace the affected wiper arms, free of charge. The recall is expected to begin April 3, 2017. Owners may contact Gillig customer service at 1-800-735-1500.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Gillig's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement