



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 9, 2017

Ms. Helen Riehle
Safety Integrity and Recall Manager
BMW of North America, LLC
300 Chestnut Ridge Road
Woodcliff Lake, NJ 07677

NEF-150TB
17V-138

Subject: Front Driveshaft Universal Joint may Fail

Dear Ms. Riehle:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BMW/X5/2011-2013
BMW/X6/2011-2014
BMW/X6 ACTIVEHYBRID SAC/2011

Mfr's Report Date: March 2, 2017

NHTSA Campaign Number: 17V-138

Components:

POWER TRAIN:DRIVELINE:DRIVESHAFT

Potential Number of Units Affected: 121,737

Problem Description:

BMW of North America, LLC, (BMW) is recalling certain 2011-2013 X5 xDrive35i, X5 xDrive50i, X5 M and X5 xDrive35d vehicles, 2011-2014 X6 xDrive35i, X6 xDrive50i and X6M vehicles, and 2011 x6 ActiveHybrid Vehicles. Water and debris may enter the front driveshaft's universal joint, causing excessive wear and possibly resulting in the joint's failure.

Consequence:

If the front universal joint fails, the front wheels would not be driven, affecting vehicle traction. Additionally, continued driving of the vehicle with a broken front universal joint may damage other components. Either condition may increase the risk of a crash.

Remedy:

BMW will notify owners, and dealers will replace the front driveshaft, free of charge. The recall is expected to begin April 24, 2017. Owners may contact BMW customer service at 1-800-525-7417.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement