

U.S. Department of Transportation

National Highway Traffic Safety Administration

February 17, 2017

NEF-150SM

17V-097

1200 New Jersey Avenue SE Washington, DC 20590

Ms. Teresa Thiele Head of Safety Campaign Administration & Execution Chrysler (FCA US LLC) 800 Chrysler Drive Auburn Hills, MI 48326-2757

Subject: Front Driveshaft Bolts may Loosen and Disconnect

Dear Ms. Thiele:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHRYSLER/300/2014-2017 DODGE/CHARGER/2014-2017

Mfr's Report Date: February 14, 2017

NHTSA Campaign Number: 17V-097

Components:

POWER TRAIN: AXLE ASSEMBLY: AXLE SHAFT

Potential Number of Units Affected: 69,298

Problem Description:

Chrysler (FCA US LLC) is recalling certain 2014-2017 Dodge Charger and Chrysler 300 vehicles equipped with all-wheel drive (AWD). The front driveshaft bolts may loosen and allow the front driveshaft to disconnect, potentially causing a loss of motive power.

Consequence:

A loss of motive power can increase the risk of a crash.

Remedy:

Chrysler will notify owners, and dealers will replace all eight front driveshaft bolts, free of charge. The recall is expected to begin March 31, 2017. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is T03.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

