



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 21, 2017

Mr. David Mihalick
Thor Motor Coach
419 W Pike St
Jackson Center, OH 45334

NEF-150MR
17V-096

Subject: Windshield Wipers may Loosen and Fail

Dear Mr. Mihalick:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOR/PALAZZO/2014-2015
THOR MOTOR COACH/TUSCANY/2014-2015
THOR MOTOR COACH/TUSCANY XTE/2014-2015

Mfr's Report Date: February 14, 2017

NHTSA Campaign Number: 17V-096

Components:

VISIBILITY:WINDSHIELD WIPER/WASHER

Potential Number of Units Affected: 1,824

Problem Description:

Thor Motor Coach (TMC) is recalling certain 2014-2015 Tuscany, Tuscany XTE and Palazzo motorhomes. The windshield wiper systems on these vehicles may have been improperly installed or secured, causing the wipers to fail during operation.

Consequence:

If the windshield wipers fail, the driver would have decreased visibility, increasing the risk of a crash.

Remedy:

TMC will notify owners, and dealers will inspect the wiper system, tightening the wiper nuts to the proper specifications, as necessary, free of charge. The recall is expected to begin April 13, 2017. Owners may contact TMC customer service at 1-877-500-1020. TMC's number for this recall is RC000128.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement