

U.S. Department of Transportation

National Highway Traffic Safety Administration

February 16, 2017

Mr. Kenneth Bush Department Manager, Government Relations Suzuki Motor of America, Inc. 3251 E. Imperial Highway Brea, CA 92821

Subject: Gear Shift Rear Shaft may Break

Dear Mr. Bush:

This letter serves to acknowledge Suzuki Motor of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150TB

17V-085

Makes/Models/Model Years:

SUZUKI/GRAND VITARA/2009-2013

Mfr's Report Date: February 9, 2017

NHTSA Campaign Number: 17V-085

Components:

POWER TRAIN: MANUAL TRANSMISSION

Potential Number of Units Affected: 791

Problem Description:

Suzuki Motor of America, Inc. (Suzuki) is recalling certain 2009-2013 Grand Vitara vehicles equipped with a manual transmission. The gear shift rear shaft on these vehicles may break, preventing the gears from being able to be changed.

Consequence:

If the transmission cannot be shifted, it can increase the risk of a crash.

Remedy:

Suzuki will notify owners, and dealers will replace the gear shift rear shaft, free of charge. The recall is expected to begin March 1, 2017. Owners may contact Suzuki customer service at 1-800-934-0934. Suzuki's number for this recall is VZ.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

