



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 13, 2017

Mr. David Robertson  
Group Manager, Environmental, Safety and Powertrain Engineering  
Mazda North American Operations  
1025 Connecticut Ave, NW  
Washington, DC 20036

NEF-150SM  
17V-082

**Subject:** Seat Lifter Links may Crack or Separate

Dear Mr. Robertson:

This letter serves to acknowledge Mazda North American Operations's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MAZDA/MAZDA2/2011  
MAZDA/MAZDA3/2010-2011  
MAZDA/MAZDASPEED3/2010-2011

**Mfr's Report Date:** February 9, 2017

**NHTSA Campaign Number:** 17V-082

**Components:**

SEATS

**Potential Number of Units Affected:** 173,859

**Problem Description:**

Mazda North American Operations (Mazda) is recalling certain 2011 Mazda2 and 2010-2011 Mazda3 and Mazdaspeed3 vehicles. In the affected vehicles, the seat height adjustment lifter links may break or detach from the seat frame and the seat angle may incline causing the driver to not be able to maintain an appropriate driving position.

**Consequence:**

If the driver cannot maintain an appropriate driving position, there is an increased risk of a crash.

**Remedy:**

Mazda will notify owners, and dealers will inspect the seat lifter links and install a reinforcement bracket to the lifter links, or replace the entire seat adjuster unit, free of charge. The recall is expected to begin March 31, 2017. Owners may contact Mazda customer service at 1-800-222-5500. Mazda's number for this recall is 0917B.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at [sarah.mcshane@dot.gov](mailto:sarah.mcshane@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement