



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 14, 2017

Mr. R. Thomas Brunner  
Dept Manager VCA  
Mercedes-Benz USA, LLC.  
1 Mercedes Drive  
Montvale, NJ 07645

NEF-150TB  
17V-078

**Subject:** Transmission may not Repond to Shift Lever Input

Dear Mr. Brunner:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MERCEDES BENZ/E300/2017

**Mfr's Report Date:** February 8, 2016

**NHTSA Campaign Number:** 17V-078

**Components:**

POWER TRAIN:AUTOMATIC TRANSMISSION:CONTROL MODULE (TCM, PCM)

**Potential Number of Units Affected:** 73

**Problem Description:**

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2017 E300 and E300 4Matic vehicles. The affected vehicles may have a damaged steering column-mounted shift lever module. If the internal circuit board is damaged, moving the shift lever will not select a transmission gear. Both the auto-P function and automatic parking brake will continue to operate as intended and prevent the vehicle from moving forward or rearward.

**Consequence:**

If the vehicle does not move forward or rearward as selected by the driver with the shift lever, there is an increased risk of a crash.

**Remedy:**

MBUSA will notify owners, and dealers will replace the steering column-mounted shift lever module, free of charge. The recall is expected to begin in March 2017. Owners may contact MBUSA customer service at 1-800-367-6372.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at tariq.bond@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement