



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 13, 2017

Mr. David Partin  
Cruiser RV  
2831 Dexter Drive  
Elkhart, IN 46514

NEF-150MR  
17V-074

**Subject:** Furnace Export Port may be on Wrong End

Dear Mr. Partin:

This letter serves to acknowledge Cruiser RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
CRUISER RV/BOSS/2016-2017

**Mfr's Report Date:** February 7, 2017

**NHTSA Campaign Number:** 17V-074

**Components:**  
EQUIPMENT:RECREATIONAL VEHICLE:LPG FURNACE

**Potential Number of Units Affected:** 34

**Problem Description:**

Cruiser RV (Cruiser) is recalling certain 2016-2017 Boss recreational trailers. The affected vehicles have a vertically-mounted furnace installed such that the exhaust ports may be at the top of the furnace instead of at the bottom.

**Consequence:**

If the ports are located in the wrong area it can cause restriction in the chamber, making the furnace operation unsafe, increasing the risk of injury.

**Remedy:**

Cruiser will notify owners, and dealers will reinstall the furnace so that the exhaust port is at the bottom, free of charge. The recall is expected to begin March 20, 2017. Owners may contact Cruiser customer service at 1-866-277-5630. Cruiser's number for this recall is 98.03.12.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement