



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 8, 2017

Ms. Pascale Reyntjens  
Compliance and Regulations  
Van Hool N.V.  
Bernard Van Hoolstraat 58  
B-2500 Lier Koningshooikt  
Belgium 99999

NEF-150KS  
17V-064

**Subject:** Steering Wheel may be Difficult to Turn when Cold

Dear Ms. Reyntjens:

This letter serves to acknowledge Van Hool N.V.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VAN HOOL/C2045/2010-2014  
VAN HOOL/CX45/2014-2016  
VAN HOOL/T2140/2010-2013  
VAN HOOL/T2145/2010-2014  
VAN HOOL/TD925/2011-2015  
VAN HOOL/TX40/2014-2015  
VAN HOOL/TX45/2014-2017

**Mfr's Report Date:** January 31, 2017

**NHTSA Campaign Number:** 17V-064

**Components:**

STEERING:GEAR BOX (OTHER THAN RACK AND PINION)

**Potential Number of Units Affected:** 1,396

**Problem Description:**

Van Hool N.V. (Van Hool) is recalling certain 2010-2014 C2045 and T2145 motorcoaches, 2014-2015 TX40 motorcoaches, 2014-2017 TX45 motorcoaches, 2011-2015 TD925 motorcoaches, 2014-2016 CX45 motorcoaches and 2010-2013 T2140 motorcoaches. When the vehicle is started in low temperatures, the steering wheel may be difficult to turn.

**Consequence:**

Reduced steering ability can increase the risk of a crash.

**Remedy:**

Van Hool will notify owners, and dealers will replace the steering box, free of charge. The recall is expected to begin March 31, 2017. Owners may contact ABC Bus, Inc. at 1-877-427-7278. Van Hool's number for this recall is P826.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Van Hool's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement