

U.S. Department of Transportation

# National Highway Traffic Safety Administration

February 6, 2017

NEF-150SM 17V-051

1200 New Jersey Avenue SE Washington, DC 20590

Mr. Cory Hoffman Manager Toyota Motor Engineering & Manufacturing 19001 South Western Ave Torrance, CA 90501

Subject: Rear Step Bumper May Break after Damage to Bracket

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

TOYOTA/TUNDRA/2016-2017

Mfr's Report Date: January 24, 2017

NHTSA Campaign Number: 17V-051

**Components:** 

STRUCTURE:BODY:BUMPERS

**Potential Number of Units Affected:** 72,847

### **Problem Description:**

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2016-2017 Tundra vehicles equipped with a resin rear step bumper and resin reinforcement brackets (vehicles with chrome step bumpers are not affected). In the event of an impact to the corner of the bumper, the resin bracket may be damaged but not be noticed.

### **Consequence:**

If a person steps on the corner of the bumper that is damaged, a portion of the bumper may break away, increasing the risk of injury.

## Remedy:

Toyota will notify owners, and dealers will replace the resin rear bumper reinforcement brackets with steel ones, and replace the rear bumper tread, free of charge. Remedy parts are not currently available. Toyota will begin notifying owners of the recall on February 15, 2017. A second notice will be mailed when remedy parts are available. Owners may contact Toyota customer service at 1-800-331-4331. Toyota's number for this recall is HOC.

#### Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Toyota's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

