



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 1, 2017

Mr. Brian Latouf
Director, Field Product Investigations and Evaluations
General Motors LLC
30001 Van Dyke - Mail Code 480-210-2V
Warren, MI 48090-9055

NEF-150SM
17V-033

Subject: Incorrect Side View Mirror Installed/FMVSS 111

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/SUBURBAN/2016-2017

Mfr's Report Date: January 12, 2017

NHTSA Campaign Number: 17V-033

Components:

VISIBILITY:REARVIEW MIRRORS/DEVICES:EXTERIOR

Potential Number of Units Affected: 214

Problem Description:

General Motors LLC (GM) is recalling certain 2016-2017 Chevrolet Suburban HD vehicles. These vehicles were assembled with a convex right-hand outside mirror, instead of with a non-convex (flat) right-hand outside mirror. As such, these vehicles fail to comply with the requirements of Federal Motor Safety Standard (FMVSS) number 111, "Rearview Mirrors."

Consequence:

If equipped with the incorrect right-side rear-view mirror, the driver may misjudge the distance of other vehicles, increasing the risk of a crash.

Remedy:

GM will notify owners, and dealers will replace the convex mirror with a non-convex mirror and provide a new page for the owner's manual with the customer notification letter, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact GM customer service at 1-800-222-1020. GM's number for this recall is 17017.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement