



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 30, 2017

Mr. David Partin
Consumer Affairs
Heartland Recreational Vehicles, LLC
1001 All Pro Drive
Elkhart, IN 46514

NEF-150MR
17V-008

Subject: Incorrect Certification Label/Part 567

Dear Mr. Partin:

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HEARTLAND/MALLARD/2017

Mfr's Report Date: January 9, 2017

NHTSA Campaign Number: 17V-008

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 124

Problem Description:

Heartland Recreational Vehicles, LLC (Heartland) is recalling certain 2017 Mallard recreational trailers. The certification label on these vehicles may have incorrect tire size and/or tire pressure information. As such, these vehicles fail to comply with the requirements of 49 CFR Part 567, "Certification."

Consequence:

If the label has incorrect tire pressure or size information, the operator may improperly inflate the tires or possibly over load the vehicle, increasing the risk of a crash.

Remedy:

Heartland has notified owners, and dealers will replace the certification label with a corrected label, free of charge. The recall began on January 25, 2017. Owners may contact Heartland customer service at 1-877-262-8032. Heartland's number for this recall is 99.01.31.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement