

U.S. Department of Transportation

National Highway Traffic Safety Administration

January 18, 2017

Mr. Cory Hoffman Manager Toyota Motor Engineering & Manufacturing 19001 South Western Ave Torrance, CA 90501 NEF-150SM 17V-006

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Passenger Frontal Air Bag Inflator May Rupture

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LEXUS/ES350/2007-2009, 2012 LEXUS/GX460/2012 LEXUS/IS 250/2006-2009, 2012 LEXUS/IS 250C/2012 LEXUS/IS 350/2006-2009, 2012 LEXUS/IS 350C/2012 LEXUS/IS F/2008-2009, 2012 LEXUS/IS F/2008-2009, 2012 LEXUS/LFA/2012 PONTIAC/VIBE/2009

SCION/XB/2008-2009, 2012 TOYOTA/4RUNNER/2012

TOYOTA/COROLLA/2009, 2012

TOYOTA/COROLLA MATRIX/2009, 2012

TOYOTA/SIENNA/2012

TOYOTA/YARIS/2007-2009, 2012

Mfr's Report Date: January 9, 2017

NHTSA Campaign Number: 17V-006

Components:

AIR BAGS:PASSENGER SIDE FRONTAL

Potential Number of Units Affected: 543,326

Problem Description:

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2012 Toyota 4Runner, Corolla, Corolla Matrix, Sienna, Yaris, Scion xB, Lexus ES350, GX460, IS-F, IS250, IS350, IS250C, IS350C, and Lexus LFA vehicles originally sold, or ever registered, in Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico, American Samoa, Guam, the Northern Mariana Islands (Saipan), and the U.S. Virgin Islands, or "Zone A."



Additionally, unless included in "Zone A" above, Toyota is recalling certain 2009 Toyota Corolla, Corolla Matrix, Yaris, Yaris HB, Scion xB, Pontiac Vibe, Lexus, ES350, IS250, IS350, and IS-F vehicles originally sold, or ever registered, in Arizona, Arkansas, Delaware, District of Columbia, Illinois, Indiana, Kansas, Kentucky, Maryland, Missouri, Nebraska, Nevada, New Jersey, New Mexico, North Carolina, Ohio, Oklahoma, Pennsylvania, Tennessee, Virginia, and West Virginia, or "Zone B."

Additionally, unless included in "Zone A" or "Zone B" above, Toyota is recalling certain 2006-2008 Lexus IS250 and IS350, 2007-2008 Lexus ES350, Toyota Yaris, Yaris HB, and 2008 Lexus IS-F and Scion xB vehicles originally sold, or ever registered in Alaska, Colorado, Connecticut, Idaho, Iowa, Maine, Massachusetts, Michigan, Minnesota, Montana, New Hampshire, New York, North Dakota, Oregon, Rhode Island, South Dakota, Utah, Vermont, Washington, Wisconsin and Wyoming.

These vehicles are equipped with certain air bag inflators assembled as part of the passenger frontal air bag modules used as original equipment or replacement equipment. In the event of a crash necessitating deployment of the passenger frontal air bag, these inflators may rupture due to propellant degradation occurring after long-term exposure to absolute humidity and temperature cycling.

Consequence:

An inflator rupture may result in metal fragments striking the vehicle occupants resulting in serious injury or death.

Remedy:

Toyota will notify the Toyota, Scion and Lexus owners. General Motors will contact the Pontiac owners. Depending on the model, dealers will replace the passenger frontal air bag inflator or the air bag assembly, free of charge. Interim letters informing owners that parts are not yet available are expected to begin January 30, 2017. Owners will receive a second notice when remedy parts become available. Owners may contact Toyota customer service at 1-800-331-4331, or Pontiac customer service at 1-800-762-2737. Toyota's numbers for interim notification for this campaign are G1P (Toyota Zone A), G1R (Toyota Zone B), H1A (Toyota Zone C), G2G (Lexus Zone A), G2H (Lexus Zone B) and H2A (Lexus Zone C). Toyota's numbers for final remedy for this campaign are G0P (Toyota Zone A), G0R (Toyota Zone B), H0A (Toyota Zone C), GLG (Lexus Zone A), GLH (Lexus Zone B) and HLA (Lexus Zone C).

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

