



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 11, 2017

Mr. David Bapst  
Compliance Director  
Diono (formerly Sunshine Kids Juvenile)  
14810 Puyallup Street  
Sumner, WA 98390

NEF-150KS  
17C-003

**Subject:** Injury Risk when Seat used with Lap Belt/FMVSS 213

Dear Mr. Bapst:

This letter serves to acknowledge Diono (formerly Sunshine Kids Juvenile)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DIONO/OLYMPIA/9999  
DIONO/PACIFICA/9999  
DIONO/RADIAN R100/9999  
DIONO/RADIAN R120/9999  
DIONO/RADIAN RXT/9999  
DIONO/RAINIER/9999

**Mfr's Report Date:** September 14, 2017

**NHTSA Campaign Number:** 17C-003

**Components:**

CHILD SEAT

**Potential Number of Units Affected:** 519,052

**Problem Description:**

Diono is recalling certain Radian R100, Radian R120, Radian RXT, Olympia, Pacifica, and Rainier convertible and booster car seats. When the seat is installed in the forward-facing position and is secured to the car using the lap belt without also using the top tether, the seat may not adequately protect the child from injury in the event of a crash. As such, these child seats fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 213, "Child Restraint Systems." Only seats manufactured between November 25, 2013, and September 5, 2017, are affected by this recall campaign.

**Consequence:**

If the seat is installed with only the lap belt, the child has an increased risk of a chest injury in the event of a crash.

**Remedy:**

Diono will notify owners, and provide a free remedy kit with an updated instruction manual, an energy absorbing pad, as well as a new chest clip, free of charge. The recall is expected to begin November 22, 2017. Owners may contact Diono customer service at 1-855-215-4951

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

The information in your report suggests that Diono may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement