



AMEREX CORPORATION
7595 Gadsden Highway East
P. O. Box 81
Trussville, AL 35173-0081
Phone: 205/655-3271
Fax: 205/655-3279

November 14, 2016

RE: Amerex SafetyNet Operator Display Panel P/N's 16389, 24109, 24918, and 24927 with Firmware Revision of 4.60 or 4.61

Dear Amerex SafetyNet Customer:

It has been discovered that in certain cases the Gas Detection portion of the SafetyNet electronics can be disabled and the Operator Display does not indicate that the Gas Detection system has been disabled. Affected units were manufactured between September 2015 and September 2016 and contain a firmware revision of 4.60 or 4.61. Amerex will replace all units manufactured during this time frame that contain the 4.60 or 4.61 firmware revision. Please note that no other products were affected.

The Gas Detection may be disabled when a short term power supply loss occurs causing the Gas Detection portion of the system to not properly reboot. Prior to repair by Amerex users can check the units for proper function by disconnecting any gas sensor cable from the Driver Panel and waiting 20-30 seconds. If the Display Panel indicates a fault condition, the unit is operating properly. Reconnect the cable and verify that the Display Panel returns to normal. If the unit does not indicate a fault condition, please contact Amerex for directions on how to proceed.

Note: The Fire Suppression function is not affected by this issue. It operates as designed.

Where appropriate, Amerex will replace the Operator Display Panel (P/N's referenced above) and verify the newly installed unit functions properly at no cost to the user. Please contact Jeff Wall or Will Koepsel at 205-655-3271 to schedule the repair campaign at your facility or to discuss other details of this project.

Sincerely,
Amerex Corporation
Vehicle and Gas Detection Systems Team