

IMPORTANT SAFETY RECALL



VEHICLE SAFETY TEAM

THIS NOTICE APPLIES TO YOUR
[YEAR] [BRAND] [MODEL]
[VIN:SAMPLEVIN123ABCDE]
[RECALL #16145]



A short circuit caused by corrosion can create elevated temperatures within the fan motor, which can increase the risk of an engine compartment fire while the vehicle is running.



THE REPAIR IS FREE
GM recall service is performed
for you at no charge.



CALL YOUR DEALER NOW

Sample Dealer
Sample Dealer
Sample Dealer
12345 Some Rd.
City, MI 48170-4203
(866) 555-1212

Any Chevrolet dealer can assist
with your recall.

NEED HELP?

1-800-630-2438
my.chevrolet.com/recalls
chevrolet.com/dealer-locator

Dear [First and Last Name],

Our records indicate that your vehicle has not been serviced for GM Recall #16145. **We urge you to contact your dealer now to schedule your FREE service appointment to avoid risk of a potential engine-compartment fire while your vehicle is running.** Below we have included the original communication you received regarding GM Recall #16145 for your reference.

This notice was sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2010–2014 model year Chevrolet Tahoe vehicles with special equipment for police or government service. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

WHY IS YOUR VEHICLE BEING RECALLED?

The passenger-side under-hood cooling fan assembly in these vehicles may be susceptible to repeated fluid intrusion, which could lead to corrosion of wiring inside the fan motor over time. Such corrosion can cause an electrical short circuit. A short circuit caused by corrosion can create elevated temperatures within the fan motor, which can increase the risk of an engine compartment fire while the vehicle is running.

WHAT WILL WE DO?

Your GM dealer will replace the affected fan motor and shroud, extend wiring and re-orient the fan motor to reduce the risk of corrosion. This service will be performed for you at no charge. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 1 hour and 35 minutes.

WHAT SHOULD YOU DO?

You should contact your GM dealer to arrange a service appointment as soon as possible.

DO YOU HAVE QUESTIONS?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153); or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 16V868.

Sincerely,

A handwritten signature in black ink that reads "Maryann L Combs". The signature is written in a cursive, flowing style.

Maryann Combs
Vice President, Global Vehicle Safety

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[YEAR] [BRAND] [MODEL] [VIN:SAMPLEVIN123ABCDE],
[YEAR] [BRAND] [MODEL] [VIN:SAMPLEVIN123ABCDE],
[YEAR] [BRAND] [MODEL] [VIN:SAMPLEVIN123ABCDE],
[YEAR] [BRAND] [MODEL] [VIN:SAMPLEVIN123ABCDE],
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[YEAR] [BRAND] [MODEL] [VIN:SAMPLEVIN123ABCDE],
[YEAR] [BRAND] [MODEL] [VIN:SAMPLEVIN123ABCDE],
[YEAR] [BRAND] [MODEL] [VIN:SAMPLEVIN123ABCDE],
[YEAR] [BRAND] [MODEL] [VIN:SAMPLEVIN123ABCDE],
[YEAR] [BRAND] [MODEL] [VIN:SAMPLEVIN123ABCDE],
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