

Mike Robinson (TMS)

From: Mike Robinson (TMS)
Sent: Tuesday, December 13, 2016 3:53 PM
To: 'Andrew.beck@RailCrewxpress.com'; 'John.hillring@RailCrewxpress.com'
Cc: Tom Deluise (TMS)
Subject: Safety Recall G04 - 2011 - 2016 Sienna Power Sliding Door
Attachments: G14-Job Aid.pdf

Good Afternoon, Gentlemen. The Toyota Fleet Department has provided your names to contact in regard to a large number of late model Siennas in fleet service.

Toyota recently announced "G04," a Safety Recall Campaign regarding 2011 - 2016 Sienna Vehicles. The related condition is that, in the involved vehicles, there is a possibility that under limited conditions, if the sliding door opening is impeded, the sliding door motor circuit could be overloaded, opening the fuse for the motor. If this occurs when the door latch is in an unlatched position, the door could open while driving, increasing the risk of injury to a vehicle occupant.

As the final fix for this condition has not yet been decided, Toyota has determined that disabling of the Power Sliding Door function would be the proper action at this time to allow the continued use of these vehicles. The attached guide has been created to outline the process of disabling this function through the removal of the door fuses (located in the Passenger Compartment Fuse Block). It should be noted that (as outlined in the guide), a three second buzzer will be audible each time the sliding doors are operated in this manual condition. Once a remedy becomes available, you will be notified to bring the vehicles in to receive the final remedy.

Please let me know if you have any questions.

Best Regards,

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