From: Broadcast Messaging System

To: <u>DL-BMS Message Monitors</u>

Subject: Parts Matrix

**Date:** Monday, January 09, 2017 2:23:14 PM

Publish Date: January 09, 2017
From: Parts Logistics
Expiration Date: January 23, 2017

DCSnet Message Reference



Subject: Parts Matrix

To: All BMW Parts and Service Managers

Re: Parts Matrix

Dear Parts and Service Managers,

Attached is the weekly Parts Matrix which includes the Highest Priority parts situation along with the ordering process. As a reminder, the Parts Matrix is updated weekly. It is important to monitor our daily DCS messages as things may change during the week.

F15 (X5) Rear Side Window Service Action – SIB 51 48 16 (54 vehicles) has been updated on TIS – IDS ordering, because of the limited vehicles involved

F01, F02 (7 Series) Rear Driveshaft Service Action – SIB 26 05 16 (930 vehicles) has been updated on TIS – over 100% of the needed parts in stock- open for normal ordering

F15 (X5), F16 (X6), F25 (X3), F26 (X4), F36 (4 Series Gran Coupe) Electronic Power Steering Recall SIB 32 12 16 (103 vehicles) has been updated on TIS – IDS ordering, because of the limited vehicles involved

As a reminder, regarding Thermostat Part Number 11 53 8 635 689, this part number remains on a daily maximum ordering quantity of 10 per day. We recommend ordering up to 10 per day only if you need them. Any orders placed over 10 pcs per day will be cancelled. During the daily manual allocation process, the part will be blocked from normal ordering at the following estimated times depending on volume: 10:00 am to 12:00 pm EST and again at 4:00 pm to 5:00 pm EST.

Our high completion rates for these two SIB's has left part number 11 53 8 657 054 in short supply. We have shipped over 100% of the needed thermostats to complete both SIB's and still have over 1,300 out in Dealer inventory. SIB's 11 10 15 (93% completed) and 11 11 15 (87% completed). These parts should not be sold or used for any other repair. We have Dealers trying to order over 20 per day. Please only ordered for scheduled appointments and a maximum of 5 per day.

Changes to this week's Parts Matrix are as follows:

None

#### Air Bag Ordering:

We will no longer be pushing weekly orders for your vehicles in POIS. If you have a vehicle waiting to be delivered to a customer and recall 16V-071 shows as open, you may enter an IDS ticket order for review. Please include the customer's name in the ticket for audit purposes. Do not enter an IDS ticket for every car you have in POIS. This is only for vehicles where a customer sale is pending. It's important that the Pre-Owned Inventory System (POIS) accurately reflects your current inventory.

### 1. Driver Air Bag 15V-318 (SIB 65 11 15):

a. Parts are in Fair Share Allocation (FSA). Please remember to check the weekly allotment to help schedule your appointments. The quantities might change from week to week.

#### 2. Driver Air Bag 16V-071:

- a. Please check the Vehicle Comments and if they indicate "Remedy is available" then order as needed via IDS ticket.
- Our parts distribution strategy follows the NHSTA requirements to prioritize parts for vehicles in the High Absolute Humidity (HAH) states and for oldest model years first. Additional letters will be mailed this week to customers, matching the parts availability.
- c. The new part numbers listed on EPC for accident cars and regular service repairs are active for ordering. These parts are open for normal ordering, please do not send an IDS ticket for an accident car.
- d. The Interim parts on your shelf listed in the SIB's were the older parts from EPC.

<u>Vehicles</u>	<u>Interim</u>	<u>Updated SIB</u>
E83	32 30 6 884 326	32 30 6 884 311
	32 30 6 884 327	32 30 6 884 312
E8x and E90x	32 30 6 884 328	32 30 6 884 313
	32 30 6 884 329	32 30 6 884 314
E7x Inflator	32 30 6 884 812	32 30 6 884 813

Please continue to monitor our DCS messages and the weekly Matrix (attached) for parts ordering updates.

Thank you, Parts Logistics

Attachments:



Recipients: BMW Passenger Cars, CC-All

BMW Passenger Cars, All Offerings, All Regions, All Areas, Service, All BMW Passenger Cars, All Offerings, All Regions, All Areas, Parts, All

## PARTS MATRIX.

F07(5), F10(5), F12(6), F13(6),

E70(X5), E71(X6), E72(X6H)

F1X (X5 X6), F2X (2 X3 X4), F3X (4)

F10 (5)

**Fuel Pump** 

16V-746

**EPS** 

16V-704

Sensor

16V-832

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### PLEASE READ THE Q&A, THE SIB AND CHECK VEHICLE COMMENTS.

Limited supply

VIN's have defect code 0016150200

VIN's have defect code 0032450200

VIN's will have defect code 0065950200

Steady supply (103 Vehicles)

All parts are available (91 Vehicles)

16 04 16

32 12 16

65 28 16

Supply Criticality:

Please do not send requests

enter an IDS Ticket order

enter an IDS Ticket order

If the VIN has the Defect Code, please

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Parts for	Vehicle(s)	SIB	Current Status	Forecast	Dealer Ordering Proc
<b>Air Bag</b> 15V-318	E46(3), E39(5), E53(X5) (Driver)	65 11 15	<ul><li>Steady supply</li><li>VIN's have defect code 0032390200</li></ul>	All letters were mailed	Parts are in Fair Share Allocation
Inflator	E70(X5), E71(X6), E72(X6H), E84(X1)	65 14 16	Limited supply	Additional letters are being mailed monthly	If Vehicle Comments is showing available, please enter an IDS

16V-071 VIN's have defect code 0032350200 (Driver)

wing remedy IDS Ticket order Request complete airbag if needed per SIB E82(1), E88(1), E90(3), E91(3), Air Bag If Vehicle Comments is showing remedy Limited supply Additional letters are being mailed monthly 16V-071 E92(3), E93(3) 65 16 16 VIN's have defect code 0032350200 available, please enter an IDS Ticket order (Driver)

Air Bag If Vehicle Comments is showing remedy E83(X3) Limited supply Additional letters are being mailed monthly 16V-071 65 15 16

 VIN's have defect code 0032350200 (Driver)

available, please enter an IDS Ticket order E70(X5), E71(X6), E72(X6H), Very limited supply of interim part Air Bag Please do not send requests 65 19 16 Third quarter of 2017. VIN's have defect code 0072680100. (Passenger) 16V-364

If the VIN has the Defect Code, please All parts are available F15(X5), F25(X3), F26(X4) Air Bag 65 22 16 All letters were mailed enter an IDS Ticket order VIN's have defect code 0032440200 16V-683 (Driver)

Limited supply in January

Letters were mailed

Letters will be mailed in January

# PARTS MATRIX.

Revision Date: January 9, 2017

## PLEASE READ THE Q&A, THE SIB AND CHECK VEHICLE COMMENTS.

Parts for	Vehicle(s)	SIB	Current Status	Forecast	Dealer Ordering Process
Rear Side Window	F15(X5)	51 48 16	<ul><li>Approximately 37 vehicles</li><li>VIN's have Defect code 0051100400</li></ul>	Supply is available	<ul> <li>If the VIN has the Defect Code, please enter an IDS Ticket order</li> </ul>
Air Bag Module 16V-914	F06(6), F07(5), F10(5), F12(6), F13(6), F33(4), F83(M4), F48(X1)		<ul> <li>Approximately 2,080 vehicles affected</li> <li>VIN's will have Defect code 0072780100</li> </ul>	Supply end of January	Please do not send requests
Air Bag Module 16V-914	I01(i3), I12(i8)		<ul> <li>Approximately 177 vehicles affected</li> <li>VIN's will have Defect code 0072760100</li> </ul>	Supply end of January	Please do not send requests