



RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall: US: 16V-825
CAN: 2016-558

Safety Advisory: 16-267
November 29, 2016

SAFETY ADVISORY 16-267

«User_Name», «Title»
«Name», «Dealer_»
«EMAIL»

Dear «User_Name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2015 Keystone Cougar Fifth Wheels and 2015-2016 Keystone Carbon, Fuzion, Impact, Raptor, and Dutchmen Voltage Toy Hauler Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

Reason for this recall

It has been decided the vehicles in this recall population may have been manufactured with a Christianson Industries ladder that folds up against the unit. The mounting bracket on the ladder could separate from the hinge due to an incorrect weld. There are six hinges on each ladder; the likelihood of all six hinges failing at the same time is remote. If all of the six mounting brackets separate from the hinge, the ladder may pull loose from the vehicle while an individual is utilizing the ladder, leading to an increased risk of personal injury. The vehicles included in the recall are:

2015-2016 Carbon Fifth Wheels Models: 297, 327, 347, 357, 377, 387	2015 Serial Number Range: FR05133 - FR805945 2016 Serial Number Range: GR805000 - GR805501
2015 Cougar Fifth Wheels Model: 338PAT	2015 Serial Number Range: F2501459 - F2508143
2015-2016 Fuzion Fifth Wheels Models: 325, 331, 342, 345, 371, 385, 390, 401, 403, 404, 413, 414, 416, 420, 422	2015 Serial Number Range: FF810102 - FF811258 2016 Serial Number Range: GF810000 - GF810586
2015-2016 Impact Fifth Wheels Models: 311, 341, 361, 386, 391	2015 Serial Number Range: FF815168 - FF815767 2016 Serial Number Range: GF815000 - GF815299
2015-2016 Raptor Fifth Wheels Models: 300MP, 332TS, 352TS, 355TS, 365LEV, 375TS, 384PK, 395LEV, 398TS, 405TS, 412TS, 415TS, 422SP, 424TS, 425TS	2015 Serial Number Range: FR800174 - FR801084 2016 Serial Number Range: GR800000 - GR800431
2015-2016 Voltage Fifth Wheels Models: 3005, 3200, 3305, 3451, 3600, 3605, 3800, 3805, 3818, 3895, 3905,	2015 Serial Number Range: FZ990366 - FZ991497

3914, 3950, 3970, 3990, 4000, 4105, 4150

2016 Serial Number Range:
GZ990000 - GZ990676

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1» «VIN2» «VIN3» «VIN4» «VIN5»
«VIN6» «VIN7» «VIN8» «VIN9» «VIN10»
«VIN11» «VIN12» «VIN13» «VIN14» «VIN15»
«VIN16» «VIN17» «VIN18» «VIN19» «VIN20»
«VIN21» «VIN22» «VIN23» «VIN24» «VIN25»
«VIN26» «VIN27» «VIN28» «VIN29» «VIN30»
«VIN31» «VIN32» «VIN33» «VIN34» «VIN35»
«VIN36» «VIN37» «VIN38» «VIN39» «VIN40»
«VIN41» «VIN42» «VIN43» «VIN44» «VIN45»
«VIN46» «VIN47» «VIN48» «VIN49» «VIN50»
«VIN51» «VIN52» «VIN53» «VIN54» «VIN55»
«VIN56» «VIN57» «VIN58» «VIN59» «VIN60»
«VIN61» «VIN62» «VIN63» «VIN64» «VIN65»
«VIN66» «VIN67» «VIN68» «VIN69» «VIN70»
«VIN71» «VIN72» «VIN73» «VIN74» «VIN75»
«VIN76» «VIN77» «VIN78» «VIN79» «VIN80»
«VIN81» «VIN82» «VIN83» «VIN84» «VIN85»
«VIN86» «VIN88» «VIN89» «VIN90» «VIN91»
«VIN92» «VIN93» «VIN94» «VIN95» «VIN96»
«VIN97» «VIN98» «VIN99» «VIN100» «VIN101»
«VIN102» «VIN103» «VIN104» «VIN105» «VIN106»
«VIN107» «VIN108» «VIN109» «VIN110» «VIN111»
«VIN112» «VIN113» «VIN114» «VIN115» «VIN116»
«VIN117» «VIN118» «VIN119» «VIN120» «VIN121»
«VIN122» «VIN123» «VIN124» «VIN125» «VIN126»
«VIN127» «VIN128» «VIN129» «VIN130»

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please log-in to Key Express for a copy of the Safety Advisory #16-267, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada