



RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall: US: 16V-822
CAN: 2016-551

Safety Advisory: 16-269
November 14, 2016

SAFETY ADVISORY 16-269

«User_Name», «Title»
«Name», «Dealer_»
«EMAIL»

Dear «User_Name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2017 Keystone Cougar Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

Reason for this recall

It has been decided that during installation of the propane cross tube connecting the propane cylinders that the fasteners for the floor decking may have come in contact with the cross tube. If the propane manifold is damaged and leaks in the presence of an ignition source, an increased risk of fire and/or explosion will result causing property damage and/or personal injury. The vehicles included in the recall are:

2017 Cougar, Models 246RLSWE, 268RLSWE, 279RKSWE, 281RDIWE, 283RETWE, 284RDBWE

Serial Number Range: HC503241 – HC505540

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1» «VIN2» «VIN3» «VIN4»
«VIN5» «VIN6» «VIN7» «VIN8»
«VIN9» «VIN10» «VIN11» «VIN12»

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please log-in to Key Express for a copy of the Safety Advisory #16-269, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

PO Box 2000 – Goshen, IN 46527-2000
Phone: (574) 535-2100 – Fax: (574) 535-2199
www.keystonerv.com