Publish Date: October 31, 2016 From: Parts Logistics Expiration Date: November 14, 2016

DCSnet Message Reference



Subject: Parts Matrix

To: All BMW Parts and Service Managers

Re: Parts Matrix

Dear Parts and Service Managers,

Attached is the weekly Parts Matrix which includes the Highest Priority parts situation along with the ordering process. As a reminder, the Parts Matrix is updated weekly. It is important to monitor our daily DCS messages as things may change during the week.

Changes to this week's Parts Matrix are as follows:

1. Fuel Pump has been added - currently there is no stock for this recall

<u>Air Bag Ordering</u>: Please review the Vehicle Comments under each VIN before submitting an IDS ticket.

As a reminder some air bags are being shipped to you for your used car inventory. Please check the VIN's listed in the PO with your Pre-Owned Sales Team.

1. Driver Air Bag 15V-318 (SIB 65 11 15):

- Parts are in Fair Share Allocation (FSA). Please remember to check the weekly allotment to help schedule your appointments. The quantities might change from week to week.
- As a reminder your weekly allotment is reserved specifically for you. You can avoid the VOR charge if Stock orders are placed.

2. Driver Air Bag 16V-071:

- As you know things have changed. Please read and share the new process outlined in SIB 08 03 16.
- The new process is to check the Vehicle Comments and if they indicate "Remedy is available" then order as needed via IDS ticket.
- This Recall affects over 800,000 vehicles. Parts are in LIMITED supply at the moment.
- Our parts distribution strategy follows the NHSTA requirements to prioritize parts for vehicles in the High Absolute Humidity (HAH) states and for oldest model years first. Additional letters will be mailed this week to customers, matching the parts availability.
- The new part numbers listed on EPC for accident cars and regular service repairs are active for ordering. These parts are open for normal ordering, please do not send an IDS ticket for an accident car.
- The Interim parts on your shelf listed in the current SIB's were the older parts from EPC.
- All 16V-071 SIB's are being updated with the new part numbers and will be published shortly.

3. Passenger Air Bag 16V-364 (SIB 65 19 16):

- 72 12 9 141 529 is the same part number listed on EPC the nuts are also required.
- The new process is to check the Vehicle Comments and if they indicate "Remedy is available" then order as needed via IDS ticket.
- Please ensure that the Pre-Owned Inventory System (POIS) accurately reflects your current

inventory.

4. Driver Air Bag 16V-683:

All customers will be contacted via phone over the next few weeks by our Customer Relations Department and Dealer Product Services (DPS). The calls will be based on parts availability. Calls are being made to inform customers that their vehicle is affected by this recall and to assist the customer with making an appointment for the repair. In addition to the call campaign, we will mail customer letters this week.

Recall parts are non-returnable.

Please continue to monitor our DCS messages and the weekly Matrix (attached) for parts ordering updates.

Thank you, Parts Logistics

Attachments:

Part Matrix 10312016[818227a2].pdf
Part Matrix 10312016[818227a2].pdf
Part Matrix 10312016[818227a2].pdf

Recipients: BMW Passenger Cars, CC-All BMW Passenger Cars, All Offerings, All Regions, All Areas, Service, All BMW Passenger Cars, All Offerings, All Regions, All Areas, Parts, All

PARTS MATRIX.

Revision Date: October 31, 2016

Supply Criticality: 📕 Low 📃 Med 📕 High

Parts for	Vehicle(s)	SIB	Current Status	Forecast	Dealer Ordering Process
Air Bag 15V-318	E46, E39, E53 (Driver)	65 11 15	 Limited supply All VIN's have defect code 0032390200 	 120,000 letters mailed on 8/19/16 to High Absolute Humidity (HAH) Customers 137,000 letters mailed 9/30/16 	Parts are in Fair Share Allocation
Inflator 16V-071	E70, E71, E72, E84 (Driver)			 We will continue to push parts Additional letters are being mailed this week 	 Only if the Vehicle Comment is showing the remedy available - enter an IDS Ticket order Request complete airbag if needed per SIB
Air Bag 16V-071	E82, E88, E90, E91, E92, E93(Driver)			We will continue to push partsAdditional letters are being mailed this week	 Only if the Vehicle Comment is showing the remedy available - enter an IDS Ticket order
Air Bag 16V-071	E83 (Driver)	65 15 16	Limited supplyAll VIN's have defect code 0032350200	 We will continue to push parts 	 Only if the Vehicle Comment is showing the remedy available - enter an IDS Ticket order
Air Bag 16V-364	E70, E71, E72 (Passenger)	65 10 16	Limited supplyAll VIN's have defect code 0072680100	 We will continue to push parts 	 Only if the Vehicle Comment is showing the remedy available - enter an IDS Ticket order
Air Bag 16V-683	F15,F25, F26 (Driver)			We will push parts per the CR phone callsAll letters will be mailed this week	 Orders are being entered per the CR calls If a Customer comes in with the final letter, please open an IDS Ticket
M Differential	F80, F82, F83, F87, F06, F10, F12, F13	33 04 16	• Steady Supply	We will continue to push parts	 For scheduled appointments - enter an IDS Ticket order
Fuel Pump 16V-746	F07, F10, F12, F13, E70, E71, E72	16 04 16	No Stock	Limited supply in January	Please do not send requests