



North American Subaru, Inc.
 c/o Subaru of America
 PO Box 8000
 Cherry Hill, NJ 08034-6000

April 25, 2017
 Ref. No.: NEF-107

Ms. Sarah McShane
 National Highway Traffic Safety Administration
 Office of Defects Investigation
 Recall Management Division
 1200 New Jersey Avenue S.E.
 Washington, DC 20590

RE: Missing 2016CY Recall Information - 16V-359

Dear Ms. McShane:

In reference to receipt of NHTSA’s notification of concern dated April 13, 2017 regarding the mailing of 577 Owner Notification Letters pertaining to the above referenced recall campaign, please be advised as follows:

- Subaru is assuming that the issue relates to item #33 in the portal

33	RIONL-16V359-4115.pdf (16V359 50141 Interim Owner Letter 7Jul2016.pdf)	Interim Owner Notification Letter(Part 577) / NOTES: Posting GM's letter for Saab 9-2X	N	Received	150	07/29/2016
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- Subaru records indicate that this is an administrative issue caused by a delay in receiving a copy of the letter mailed by General Motors (GM) to owners of the Saab 9-2X.
 - Letters were mailed by GM July 7, 2016, within the specified 60 day requirement
 - Subaru received a copy of the letter from GM on July 29, 2016
 - Subaru will strengthen efforts to provide GM with defined deadlines for the submission of documents that Subaru must file on their behalf.

We hope that this satisfies NHTSA’s concern with regard to this matter. If you should have further questions or concerns, please be sure to contact me.

Sincerely,

Mark Hoysted
 Campaign Manager – Government Relations

