Publish Date: October 03, 2016 From: Parts Logistics Expiration Date: October 17, 2016

DCSnet Message Reference



Subject: Parts Matrix

To: All BMW Parts and Service Managers

Re: Parts Matrix

Dear Parts and Service Managers,

Attached is the weekly Parts Matrix which includes the Highest Priority parts situation along with the ordering process.

Changes to this week's Parts Matrix are as follows:

NEW:

M Sub-Frame Bolts added - A DCS will go out when the SIB is released

Update:

Passenger Air Bag Update 16V-364 (SIB 65 19 16)

Limited stock will be shipped for your loaners, rentals, Dealer cars, Customers and Customer Relations Cases.

Please use these parts only on the VIN listed in the PO.

Driver Air Bag Update 15V-318 (SIB 65 11 15)

If you would like to receive a pallet of 45 air bags, please contact your Rep by close of business tomorrow.

Pallets will start shipping on 10/10/16 and will take till the end of the week to reach all Dealers. Parts will be in Fair Share Allocation (FSA) starting 10/10/16.

Driver Air Bag Update 16V-071

The E83 (X3) Driver (SIB 65 15 16) – we are currently out of stock. Please do not schedule Customers.

All SIB's will be updated with new part numbers, please use your current stock as soon as possible.

<u>There are over 4,600 parts in Dealer inventory for 16V-071.</u> Some Dealers have over 50, even 100 parts in stock and continue to request additional parts.

Please only order for scheduled appointments after checking your current stock. **Please remember**, these parts are non-returnable.

Please review your current inventory! We understand some parts were ordered in error:

- part was intended for a different Dealer - Please use it on a different car.

- a VIN that is no longer at your location for different reasons (sold, traded, etc..) -Please use it on another car.

- a car that was already repaired at auction, national workshop or another Dealer - Please use it on another car.

- you needed a different part number - Please use them on a different car.

- customer has not come back to your location for the appointment - **Please use it on a different Customer and not order another one.** - customer has gone to more than one Dealer trying to get one faster - we are seeing duplicate orders for the same VIN - **Please use it on another car.**

- please check your used car inventory as parts were shipped for those VIN's.

- parts are not VIN/serial number specific, so please use these parts as soon as possible

To help you use your current inventory, we are going to load the defect codes to all VIN's. This does not mean you should email orders for all VIN's flagged as parts are limited and a new ordering process we be announced shortly.

Please continue to monitor our DCS messages and the weekly Matrix (attached) for parts ordering.

Thank you, Parts Logistics



Revision Date: October 3, 2016

Supply Criticality: 📕 Low 🦰 Med 📕 High

Parts for	Vehicle(s)	SIB	Current Status	Forecast	Dealer Ordering Process
Air Bag 15V-318	E46, E39, E53 (Driver)	65 11 15	 Final repair part – Limited supply All VIN's have defect code 0032390200 	 120,000 letters mailed on 8/19/16 to High Absolute Humidity (HAH) Customers 137,000 letters mailed 9/30/16 	 Parts will be in Fair Share Allocation 10/10/16 Requested pallet orders start shipping 10/10/16
Inflator 16V-071	E70, E71, E72, E84 (Driver)		 Limited supply All VIN's will have defect code 0032350200 	We will continue to push parts	 VIN with defect code - email <u>recallparts@bmwna.com</u> or IDS Ticket Request complete airbag if needed per SIB
Air Bag 16V-071	E82, E88, E90, E91, E92, E93(Driver)	65 16 16	Limited supplyAll VIN's will have defect code 0032350200	We will continue to push parts	 Please do not email or send IDS requests Monitor DCS messages
Air Bag 16V-071	E83 (Driver)		 No stock for basic, Limited for sport All VIN's will have defect code 0032350200 	We will continue to push parts	 Please do not email or send IDS requests Monitor DCS messages
Air Bag 16V-364	E70, E71, E72 (Passenger)	65 19 16	Limited supplyAll VIN's will have defect code 0072680100	We will start to push parts this week	 Please do not email or send IDS requests Monitor DCS messages
M Differential	F80, F82, F83, F87, F06, F10, F12, F13	33 04 16	 Limited supply for VIN's from 6/29/16 	We will continue to push parts	 Email for scheduled appointments - <u>SpecialPartsRequest@bmwna.com</u> or open IDS Ticket
Bolts for M Differential 16V-653	F80, F82, F83, F87	33 05 16	Limited supplyAll VIN's will have defect code 0033030200	We will start to push parts this week	 Email for scheduled appointments <u>-</u> recallparts@bmwna.com or open IDS Ticket

PARTS MATRIX.