

DAIMLER

Defect Information Report (Section 573.6)

FL-716

Date of Submission: *August 29, 2016*

Manufacturer: Daimler Trucks North America LLC
P.O. BOX 3849
Portland, Oregon 97208

Type of Report: Safety Defect Non-Compliance

Vehicle Information

Model Yr. Start: 2015 **Model Yr. End:** 2017

Make: *Thomas Built Buses*

Model: *Saf-T-Liner C2 School Bus, Saf-T-Liner HDX School Bus, Saf-T-Liner EFX School Bus, Minotour DRW School Bus*

Production Dates: **Begin:** *07/15/2014*
End: *07/21/2016*

Descriptive Information: *Thomas Built Buses equipped with certain Ricon S Series lifts built within the suspect population date range.*

Number potentially involved: 958 **Estimated percentage of involve with defect:** 100%

Defect / Noncompliance Description

For this Defect/Noncompliance:

Describe the defect or noncompliance:

Please see Ricon Defect Information Report for 16E-020 which states "The affected wheelchair lifts may experience cracking on the platform side plate which could cause the rear portion of the platform side plate to separate, making the lift inoperable or unsafe for the operator."

If a noncompliance, provide the applicable FMVSS:

Check if this recall only affects products in certain geographic regions.

Describe the safety risk:

Please see Ricon Defect Information Report for 16E-020 which states "If the holes in the folding link arms were not manufactured to the correct size, it is possible that the bearings can move out of position. This

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in turn allows a substantial amount of free play in a stowed platform. This free play allows an increased load to be applied to the platform mounting and can cause it to fail, increasing the risk of injury to the lift operator."

If applicable, identify the manufacture of the defective or noncompliant component.

Supplier:

Ricon Corporation, A Wabtec Subsidiary
1135 Aviation Place
San Fernando, CA 91340

Chronology of Defect / Noncompliance Determination

Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision.

Date	Fact of Event
March 2016	Ricon submits 573 to NHTSA regarding a population expansion to recall 15E-068.
July 2016	DTNA Compliance became aware of the potential recall.
July 2016 through August 2016	DTNA investigated the issue.
August 2016	DTNA decided to initiate voluntary recall campaign.

Identify the Remedy

Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.

DTNA will notify owners and Ricon dealers will perform the repair. Please see Ricon Defect Information Report for 16E-020 which states "The remedy program consists of inspection and replacement: 1) inspect the link arms for damage, and check if the bearings have moved out of position for any reason. 2) Inspect the platform for any signs of cracking or failure. If damage to the link arm or the platform exists, replacement link arms and/or platform will be supplied at no cost."

Identify the Recall Schedule

Describe the recall schedule for notifications.

Customer notification will be made by first class mail using Daimler Truck North America records to determine the customers affected.

Planned Dealer Notification Begin Date:	10/27/2016
Planned Dealer Notification End Date:	10/27/2016
Planned Owner Notification Begin Date:	10/27/2016
Planned Owner Notification End Date:	10/27/2016

Manufacture's identification code for this recall (if applicable): FL-716

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DTNA Representative;

A handwritten signature in black ink that reads "Andrew Jones". The signature is written in a cursive, slightly slanted style.

Andy Jones
Manager
Compliance and Regulatory Affairs