RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall: US: **16V-609**
CAN: **2016-406**
Safety Advisory: 16-262
September 12, 2016

SAFETY ADVISORY 16-262
«User_Name», «Title»
«Name», «Dealer_»
«EMAIL»

Dear «User_Name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2017 Keystone Cougar Fifth-Wheels. As a result, Keystone RV is conducting a safety recall.

Reason for this recall

It has been decided that certain model 2017 Cougar Fifth Wheel Travel Trailers fail to conform to the requirements of Part 567, "Certification." As a result, Keystone RV is conducting a voluntary recall. The vehicles subject to this recall campaign were manufactured with the incorrect information on the Federal Identification Tag and Tire and Loading Information Label. In addition the load range of the tires installed may be different. The vehicles included in the recall are:

2017 Cougar Fifth Wheels

Models: CG28SGS17, CG28RDB17, CG28RKS17, CG29RES17, CG29RLI17, CG28DBI17

Serial Number Ranges: H2503091 - H2503638

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1» «VIN2» «VIN3» «VIN4» «VIN5»

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. On Key Express, please find a copy of the Safety Advisory #16-262, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Director of Customer Service

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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