



**Keystone RV
Company**

**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: **16V-600**
CAN: **2016-405**

Safety Advisory: 16-261
September 2, 2016

SAFETY ADVISORY 16-261 – EXPANDED VIN RANGE

«User_Name», «Title»
«Name», «Dealer_»
«EMAIL»

Dear «User_Name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2011-2017 Keystone Bullet and Passport Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for this recall

It has been decided that the vehicles in this recall population may have wiring at the air conditioner that was not installed according to the air conditioner manufacturer’s instructions. If the thermostat wires short together, there is an increased risk of damage or fire to the unit. **The vehicles included in the recall range have been expanded:**

2011 – 2017 Bullet and Passport – All Models with Dometic LCD thermostats

Bullet – Model Year & Serial Number Range	Models
2011 BD420838 - BD422481	198RBS, 19FBPR, 215RBS, 230BHS, 246RBS, 250RKS, 278RLS, 27RBPR, 281BHS, 286QBS, 288RLS, 289RLS, 28RLPR, 294BHS, 29REPR, 31BHPR
2012 CD420000 - CX422616	198RBS, 19FBPR, 204RBSWE, 215RBS, 230BHS, 246RBS, 246RBSWE, 248RKS, 284RLSWE, 250RKS, 252FL, 260FB, 26BHPR, 278RLS, 27RBPR, 281BHS, 281BHSWE, 248RKSWE, 284RLS, 286QBS, 28RLPR, 294BHS, 29REPR, 29RTPR, 30RLPR, 31BHPR
2013 DD420000 - DX423478	19FBPR, 204RBS, 204RBSWE, 212RBSWE, 217RBS, 22RBPR, 230BHS, 230BHSWE, 241BHS, 246RBS, 246RBSWE, 248RKS, 248RKSWE, 252FL, 260FB, 26BHPR, 281BHS, 281BHSWE, 284RLS, 284RLSWE, 286QBS, 286QBSWE, 294BHS, 296BHSWE, 298BHS, 29RTPR, 30REPR, 30RLPR, 31BHPR, 32BHPR, 33BLPR
2014 ED420000 - EX424684	19FBPR, 204RBS, 204RBSWE, 207RBS, 210RUDWE, 212RBSWE, 217RBS, 22RBPR, 230BHS, 230BHSWE, 241BHS, 246RBS, 246RBSWE, 247BHSWE, 248RKS, 248RKSWE, 251RBS, 251RBSWE, 252BHS, 26RBPR, 272BHS, 272BHSWE, 281BHS, 281BHSWE, 284RLS, 284RLSWE, 285RLS, 285RLSWE, 286QBS, 287QBS, 287QBSWE, 296BHSWE, 298BHS, 29BHPR, 308BHS, 30REPR, 30RIPR, 30RLPR, 310BHS, 31BHPR, 32BHPR, 33BLPR, 34BHPR
2015 FA420453 - FD426374	19FBPR, 204RBS, 204RBSWE, 207RBS, 210RUDWE, 212RBSWE, 220RBI, 220RBIWE, 22RBPR, 230BHS, 230BHSWE, 243BHS, 247BHSWE, 248RKS, 248RKSWE, 251RBS, 251RBSWE, 252BHS, 269RLS, 269RLSWE, 26RBPR, 272BHS, 272BHSWE, 274BHS, 285RLS, 285RLSWE, 287QBS, 287QBSWE, 29BHPR, 296BHSWE, 308BHS, 30REPR, 30RIPR, 310BHS, 31BHPR, 32BHPR, 335BHS, 34BHPR

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2016 GD420000 - GX425769	19FBPR, 202BHSWE, 204RBSWE, 210RUDWE, 212RBSWE, 220RBI, 220RBIWE, 22RBPR, 230BHSWE, 243BHS, 247BHSWE, 248RKS, 248RKSWE, 251RBS, 251RBSWE, 265RBIWE, 269RLS, 269RLSWE, 26RBPR, 272BHS, 272BHSWE, 274BHS, 274BHSWE, 287QBS, 287QBSWE, 29BHPR, 29RKPR, 296BHSWE, 308BHS, 30REPR, 30RIPR, 310BHS, 311BHS, 311BHSWE, 31BHPR, 335BHS, 34BHPR
2017 HD420278 - HX423187	19FBPR, 202BHSWE, 204RBSWE, 210RUDWE, 212RBSWE, 220RBI, 220RBIWE, 22RBPR, 230BHSWE, 243BHS, 243BHSWE, 247BHSWE, 248RKS, 248RKSWE, 2510BH, 251RBS, 251RBSWE, 26RBPR, 265RBIWE, 269RLSWE, 272BHS, 272BHSWE, 274BHS, 274BHSWE, 277BHS, 287QBS, 287QBSWE, 29RKPR, 308BHS, 30REPR, 30RIPR, 311BHS, 311BHSWE, 31BHPR, 330BHS, 330BHSWE, 335BHS, 34BHPR

Passport – Model Year & Serial Number Range	Models
2011 BT411947 - BX414346	195RB, 195RBWE, 238ML, 238MLWE, 245RB, 245RBWE, 2480RKWE, 250BH, 2510RB, 2510RBWE, 2590BH, 2650BH, 2650BHWE, 280BH, 280BHWE, 2850RL, 2850RLWE, 285RL, 285RLWE, 286RB, 290BH, 2910BH, 2910BHWE, 300BH, 300BHWE, 3050BH, 3220BH, 3220BHWE
2012 CT410000 - CX413640	195RBWE, 2100RBWE, 238ML, 238MLWE, 245RB, 245RBWE, 2480RKWE, 250BH, 2510RB, 2510RBWE, 252BH, 2650BH, 2650BHWE, 280BH, 280BHWE, 2850RL, 2850RLWE, 2890RL, 2890RLWE, 2910BH, 2910BHWE, 3050BH, 3100RK, 3180RE, 3180REWE, 3220BH, 3220BHWE, 5260RL, 5350BH
2013 DT410000 - DX414294	195RBWE, 2100RBWE, 2300BH, 238ML, 238MLWE, 23RB, 2300BHWE, 245RB, 2480RKWE, 2510RB, 2510RBWE, 252BH, 2650BH, 2650BHWE, 280BH, 2810BHWE, 2890RL, 2890RLWE, 28BH13, 2910BH, 2910BHWE, 2920BH, 3050BH, 3100RK, 3180RE, 3180REWE, 31RE, 3220BH, 3220BHWE, 32FB, 33BH, 5260RL, 5350BH
2014 ET410005 - EX414512	195RBWE, 2100RBWE, 2200RB, 2200RBWE, 2250RB, 2250RBWE, 2300BH, 2300BHWE, 238ML, 238MLWE, 23RB, 234QBWE, 2400BH, 2400BHWE, 245RB, 2510RB, 2510RBWE, 252BH, 2650BH, 2650BHWE, 2770RB, 280BH, 2810BH, 2810BHWE, 2890RL, 2890RLWE, 28BH, 28BHWE, 2910BH, 2910BHWE, 2920BH, 2920BHWE14, 29BH, 30RL, 3180RE, 31RE, 3220BH, 3220BHWE, 3290BH, 32FB, 3320BH, 3320BHWE, 33BH
2015 FT410000 - FX415425	195RBWE, 2200RB, 2200RBWE, 2250RB, 2250RBWE, 23RB, 234QBWE, 238MLWE, 2400BH, 2400BHWE, 245RB, 2450RLWE, 2510RB, 2510RBWE, 2650BH, 2650BHWE, 2670BH, 2770RB, 280BH, 2810BH, 2810BHWE, 2890RL, 2890RLWE, 2920BH, 2920BHWE, 29BH, 30RL, 3180RE, 31RE, 3220BH, 3220BHWE, 3290BH, 32FB, 3320BH, 3320BHWE, 33BH
2016 GT410000 - GX416577	175BH, 195RBWE, 2200RBWE, 2250RB, 2250RBWE, 23RB, 234QBWE, 238MLWE, 2400BH, 2400BHWE, 2450RLWE, 2510RB, 2520RL, 2670BH, 2670BHWE, 2770RB, 2770RBWE, 27RB, 2810BH, 2810BHWE, 2890RL, 2890RLWE, 2920BH, 2920BHWE, 29BH, 31RE, 3220BH, 3220BHWE, 3290BH, 3320BH, 3320BHWE, 3350BH, 3350BHWE
2017 HT410035 - HX412845	175BH, 19RB, 195RBWE, 2200RBWE, 23RB, 234QBWE, 238MLWE, 2400BH, 2400BHWE, 2450RLWE, 2510RB, 2520RL, 2520RLWE, 2670BH, 2670BHWE, 27RB, 2770RBWE, 2810BH, 2810BHWE, 2890RL, 2890RLWE, 2920BH, 2920BHWE, 29BH, 31RE, 3220BH, 3320BH, 3320BHWE, 3350BH, 3350BHWE

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The **ADDITIONAL** unit VIN(s) our records indicate are presently in your inventory or have been sold:

- «VINmerge1»
- «VINmerge2»
- «VINmerge3»
- «VINmerge4»

«VINmerge5»
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«VINmerge138»

-- Serial numbers with '' have been retail sold --**

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. On Key Express, please find a **REVISED** copy of the Safety Advisory #16-261, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the **REVISED** Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Director of Customer Service

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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