



SPECIALTY VEHICLES

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SPARTANCHASSIS.COM

July 15, 2016

IMPORTANT: Safety Recall

SAFETY – RECALL-16019 (NHTSA Id Pending)

Dear Final Stage Manufacturer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Spartan Motors USA, Inc. (Spartan) has decided that a defect which relates to motor vehicle safety exists in certain chassis cabs altered by Spartan, completed as transit buses, and equipped with Compressed Natural Gas (CNG) cylinders built between January 1, 2014 and December 1, 2014.

What is the defect?

The chassis frame, where altered by Spartan, may develop cracks without warning. Undetected cracks in the chassis frame could lead to a separation of the chassis frame and reduce the operator's ability to control the vehicle. This could increase the risk of a crash.

Corrective Action:

As an interim remedy, frames that are exhibiting cracks will be welded. The final remedy will be to add reinforcements to the affected area of the frame. The final remedy is not expected to be available until on, or after, August 22, 2016. For this reason, you will receive a second letter. Both remedies will be at no charge.

What should the final stage manufacturer do?

On the attached document, you will find a list of chassis Spartan has sold to you. If you agree the identified chassis, contains a safety defect, you are reminded of your responsibility to notify the National Highway Traffic Safety Administration (NHTSA) in accordance with 49CFR573. **It is a violation of federal regulation to sell a vehicle subject to a safety recall without the recall first being remedied.**

Contact a Spartan Motors USA, Inc. Customer Product Support group to schedule to have the welding conducted.

What will Spartan Motors USA, Inc. do?

For questions regarding warranty claims, please call **1.800.543.4277 opt 0.**

We regret any inconvenience this situation may cause. Spartan is committed to customer safety and satisfaction.

Sincerely,