

DAIMLER

Takata Airbag Recalls FL684 & FL714

Urgent Action Required!

Dealer Actions

- Actively contact any vehicle owners in your area and schedule the recalls (see Important Campaign Information Letter ICI18-002 or contact your DSM or Warranty Campaigns for an updated list)
- Proactively offer to perform airbag recalls (and any other remaining Sterling Bullet recalls) at the owner's location, travel is automatically paid on claims
- Update owner information in OWL
- Note in the claim story the reason the customer got the recalls done



Dealer Incentives

- \$500 incentive per airbag (up to \$1,000 per vehicle)
- Double labor paid on all airbag claims
- Up to \$550 travel expense to vehicle owner's location automatically paid with no pre-approval
- Automatic approval of sublets, dealers still receive the \$500 per airbag incentive

