



WHAT YOU NEED TO KNOW

- Your Sterling Bullet Model year 2008 or 2009 has an urgent airbag recall
- The airbag could injure or even kill you and your passengers
- The repair is **FREE** at an authorized Daimler Trucks dealership
- Call **(800) 385-4357** to find a dealer

August 2018

«Customer»

«Address»

«City», «State» «Zip»

URGENT SAFETY RECALL: IMMEDIATE ACTION REQUIRED!

This notice applies to a vehicle registered in your name:
2008 or 2009 Sterling Bullet – «VIN»

Dear Sterling Bullet Owner:

The Department of Motor Vehicles (DMV) is contacting you personally because your 2008 or 2009 Sterling Bullet has a recalled airbag that could **kill or seriously injure you and your passengers** if it deploys.

The DMV has received information from Daimler Trucks North America, LLC, that the 2008 or 2009 Sterling Bullet that is currently registered in your name with the Vehicle Identification Number (VIN) «VIN» has been recalled. If the airbags deploy, in some cases the airbags may explode and spray sharp metal fragments or shrapnel toward you and your passengers.

According to the information from Daimler Trucks North America, LLC, your vehicle has not been repaired yet. The potentially lifesaving repair is **FREE** and parts are available now.

What should you do?

- **Immediately** contact a local authorized Daimler Trucks dealership to schedule a **FREE** repair.
- Visit <https://alliancetruckparts.com/sterling> or call **(800) 385-4357** to find your nearest authorized Daimler Trucks dealership.

- *If you think you have already taken action on this recall, visit <https://alliancetruckparts.com/sterling>, select “Vehicle Recall Lookup” and enter your vehicle’s VIN to verify and ensure that no other recalls have been issued for your vehicle.*

Daimler Trucks is one of 19 vehicle manufacturers and distributors affected by this recall. The National Highway Traffic Safety Administration reports 15 confirmed deaths in the United States and hundreds of alleged injuries resulting from this defect.

Your and your family’s safety on New York’s roadways is our top priority.

Please act NOW to protect yourself and your passengers.

If you believe that Daimler Trucks North America, or your authorized Daimler Trucks dealership is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, or you may call the toll-free Vehicle Safety Hot Line at (888) 327-4236 (TTY: (800) 424-9153), or go to NHTSA.gov.