



# DAIMLER

## **Describe the safety risk:**

*In the event of an emergency, a person on the outside of the bus may cause the handle to separate from the opening mechanism while trying to open the emergency exit, potentially delaying evacuation and increasing the risk of injury to the vehicles occupants.*

**If applicable, identify the manufacture of the defective or noncompliant component.**

## **Chronology of Defect / Noncompliance Determination**

### **Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision.:**

*June 2015 DTNA decided to initiate a voluntary recall campaign (15V425 & 15V432) to recall certain vehicles equipped with an emergency door design that leads to a high rate of door handle stem corrosion. At the end of March 2016, DTNA received a report from a dealership that a door handle stem broke on a vehicle that was outside of the recall population. DTNA immediately began an investigation. DTNA identified 2 additional door handle stem configurations that may be susceptible to the high rate of corrosion. On May 31, 2016 DTNA decided to conduct a voluntary recall campaign to recall certain vehicles equipped with a door handle design not originally campaigned in 15V425 and 15V432 that leads to a high rate of door handle stem corrosion.*

## **Identify the Remedy**

### **Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.**

*Stems will be inspected, and either replaced or protected against further corrosion. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.*

## **Identify the Recall Schedule**

### **Describe the recall schedule for notifications.:**

*Customer notification will be by first class mail using Daimler Trucks North America records to determine the customers affected*

<b>Planned Dealer Notification Begin Date:</b>	<i>07/29/2016</i>
<b>Planned Dealer Notification End Date:</b>	<i>07/29/2016</i>
<b>Planned Owner Notification Begin Date:</b>	<i>07/29/2016</i>
<b>Planned Owner Notification End Date:</b>	<i>07/29/2016</i>

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Manufacture's identification code for this recall (if applicable): *FL-713*

## Manufactures Comments to NHTSA Staff

**DTNA Representative;**

A handwritten signature in black ink that reads "Andy Jones". The signature is written in a cursive, flowing style.

Andy Jones  
Manager  
Compliance and Regulatory Affairs