



Ricon Corporation
A Wabtec Subsidiary
1135 Aviation Place
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www.Riconcorp.com

SAFETY RECALL NOTICE

[Date]

OEM/DEALER - SAMPLE

[OEM][DEALER]

RE: Safety Defect Recall Notification 16E-020.

Dear [OEM][DEALER]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Ricon has decided that a defect which relates to motor vehicle safety exists in some of the Ricon wheelchair lifts installed in vehicles produced by your company.

! I M P O R T A N T !

- Ricon Wheelchair Lift is being recalled
- Contact Ricon Corporation immediately

WHAT IS BEING RECALLED:

Ricon DOT Public Use,"S" 2000, 5000 and 5500 Series lifts manufactured after January 1, 2006 equipped with platforms measuring 32"x51" and 34"x54". The affected population is comprised of six (6) primary model numbers:

S2005-XXXXXXXXX S2010-XXXXXXXXX S5005-XXXXXXXXX S5010-XXXXXXXXX S5505-XXXXXXXXX S5510-XXXXXXXXX
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The total number of lifts being recalled is 4,778.

WHY IS IT BEING RECALLED:

Under certain conditions present in some applications, the platforms included on the subject S-Series model wheelchair lifts can exhibit cracking of the platform pivot plate while in the stowed position which, if left unchecked, can propagate to the point where separation of the rear portion of the pivot plate occurs rendering the lift potentially inoperable and possibly unsafe for the operator.



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In the event the aforementioned crack occurs on both sides of the platform and is allowed to propagate to the point of material separation on both sides it is possible for the lift platform to lean against the vehicle lift door(s) and fall out of the vehicle when the door(s) is(are) opened putting the lift operator at risk.

WHAT YOU AS THE [OEM][DEALER] SHOULD DO:

You Must Notify NHTSA & Conduct a Safety Recall: According to our records, affected units were purchased by your company. If those units were installed as original equipment on vehicles manufactured by your company, your company must notify the National Highway Traffic Safety Administration (NHTSA) within 5 business days and conduct a safety recall of those vehicles. It is critical that the NHTSA guidelines are followed in a timely manner and that your customers are notified of the potential hazard. You may contact the NHTSA with questions by sending an email to rmd.odi@dot.gov.

To help you comply with your obligation to issue a safety recall of the vehicles that contain an affected Ricon DOT Public Use lift, we have attached a sample letter to owners of potentially affected vehicles, which should facilitate your notification to dealers and owners of the recall and the required repairs and service procedures. Although we have provided this sample to you for your convenience, you must submit drafts of your version of these notices to NHTSA for approval at least 5 days prior to mailing such notification to dealers and owners of potentially affected Ricon lifts.

Important: Dealer notification by Certified Mail is required by Federal law for all safety recalls. Responsible dealership personnel should be instructed to sign for this Certified mail without hesitation as it contains urgent safety recall information. Notifications to owners of potentially affected vehicles are by first class mail. Please be advised that the outside of each envelope containing an owner notification letter must be marked "SAFETY RECALL NOTICE" all in capital letters, either in boldface or underlined, and in type that is larger than that used in the address section. A sample of the envelope must be submitted to NHTSA for approval at least 5 business days before mailing to owners.

IMPORTANT: Some of the vehicles affected may still be in your inventory. Federal law requires you to complete the recall service on these vehicles before delivery. Ricon will provide replacement or repair for these units prior to delivery to your customers.

Ricon is prepared to assist you with the materials, the mailings and reporting requirements of this recall. Please contact Ricon Customer Service at (800)322-2884, or by email, at admin16E020@wabtec.com

WHAT RICON CORPORATION WILL DO:

Ricon will provide a field modification instruction and all material required to mitigate this recall at no charge. It will be the responsibility of the lift owners to execute the mitigation.



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If you feel Ricon has not fully answered your questions, please contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Ricon Customer Service at (800)322-2884, or by email at recall.admin@wabtec.com.

We apologize for the inconvenience caused by this safety recall, but the safety of our customers is our first concern.

Sincerely,