

Jaguar J069 | Land Rover P081 Passenger Air Bag Recall

Retailer Webinar- Affected Vehicles - Phase I



Jaguar XF 2009MY-2011MY

Vin Range- SAJWA05BX9HR0002-
SAJWA0FB8BLS20750

Total units- 20,121

Range Rover 2007MY-2011MY

Vin Range-SALMF15457A233807-
SALMP1E44BA360036

Total Units- 34,733



Confidential

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Retailer Webinar- Customer Notification



- Customer notifications on affected vehicles commenced July 31, 2016.
- Initial notification informs customers that the vehicle are subject to J069 or P081 Recall and parts are currently not available. Customers will be notified with a subsequent mailing when parts become available
- An initial small supply of “like for like” replacement parts being procured for high priority customer cases.
- New Service Actions launched to support replacement. J074 and P087
- Like for Like approvals released via CRC case. Retailers can call on Customer’s behalf or customers can contact CRC as well.
- Retailer will place order for part with 17 digit vin and approval #.
- These vehicles will still be subject to the Recall when remedy parts become available