

## TAKATA PASSENGER AIRBAG RECALL STATUS



- **Phase 1** recalls J069 for XF and P081 for Range Rover were launched in March. Initial mailing wave commenced in accordance with NHTSA priorities based on age and ever registered locations
- **Phase 2** J070/P082 affecting later model years and vehicles in less hot/humid markets was announced in February and customers of affected vehicles have been notified.
  - Customer mailing expected later this year when additional parts are received. Recall bulletins containing repair and claiming instructions are now being issued to provide Retailers the ability to support requests from customers for immediate repairs. Retailers may order parts required for these Phase 2 cars, including any affected used cars without a prior approval.
- Bulletins for all 4 Takata Recalls are being updated/released with corrected instructions for capturing replacement airbag serial numbers.

# TAKATA AIRBAG RECALL SERIAL NUMBER CAPTURE



## TAKATA AIRBAG RECALL

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- P081/J069 customer notifications – repeat notification by post card to commence late April, future notifications each month will utilize additional contact methods such as email, phone calls, social media.
- Takata Discontinued Airbag Returns – Retailers are requested they complete the process to immediately return all unsold/unused prior level parts following instructions in Parts alerts
  - PA17GI-06 for LR Part EHT500220
  - JA17PA-07 for Jaguar Parts C2Z15835 and C2Z12014
  - Deadline for all returns is April 21<sup>st</sup> 2017
  - Retailers are instructed to quarantine any remaining parts. These must not be used or retailed.