



Unreachable vehicles under recall 16V340 reported as “other” under 49 CFR 573.7(b)(5)

In accordance with instructions provided by the agency via email dated December 1, 2017, GM will be including an additional “other” subcategory in future dashboards and quarterly reports that relate to NHTSA recall 16V340. GM’s next dashboard report for this recall will include one vehicle categorized as “Other-Owner Uncooperative.” Vehicles in this subcategory are owned by individuals who have informed GM that they do not wish to have their vehicle remedied or do not want GM to continue to contact them regarding the recall.

Vehicles included in this subcategory will retain an “open” status in GM’s data systems; accordingly, the owner (or subsequent owner) can still elect to present the vehicle for remedy at a GM dealership. The VIN will no longer be reported in this “Other” subcategory if GM receives registration data indicating that the vehicle has changed ownership (excluding salvage-related transfers).