

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** Recall Campaign 16V-XXX: ISOFIX Child Restraint System Anchors  
**Date:** Tuesday, May 24, 2016 2:03:41 PM

Publish Date: May 24, 2016  
From: Technical Service  
Expiration Date: June 07, 2016

DCSnet Message  
**Urgent**



Subject: **Recall Campaign 16V-XXX: ISOFIX Child Restraint System Anchors**

To: General Managers, Sales Managers, Service and Parts Managers, Shop Foremen and Service Technicians

Subject: Recall Campaign 16V-XXX: ISOFIX Child Restraint System Anchors

Bulletin: SI B41 01 16

**Vehicles affected:** F25 (X3), F26 (X4)

As a follow-up to the DCS Delivery Stop Message on May 13, parts are now available for the affected F25 (X3) and F26 (X4) and these parts will begin arriving at your center tomorrow via an initial push from the Parts Department. Afterwards, follow the parts ordering procedure in the Service Information bulletin.

Please note the following so you are prepared to sell these vehicles in time for Memorial Day weekend:

- **Prior to Delivery to the Customer:** The ISOFIX recall and all open campaigns must be completed
- **Today:** Contact your locally selected body repair facilities to advise them of parts availability and help them prepare. See bulletin (B41 01 16) for recommended methods to expedite the repairs. If possible, arrange these repairs in batches with the body shop using an "assembly line" approach.
- **Tomorrow:** In addition to the attached repair instructions, you will be able to access a video on TIS with additional details on the welding process. The video will be made easily shareable should you need to send it directly to your repair shop.

The Service Information bulletin with the repair procedure is attached to this message. Attachments: SI B41 01 16, B41 01 16 Repair Procedure

From: Technical Service

Sincerely,

Paul Labrie

Attachments: [B41\\_01\\_16\\_Repair\\_Procedure\\_V5\[81726626\].pdf](#)  
 [B410116\\_V5\[81726625\].pdf](#)  
 [B410116Q\\_A\[81726623\].pdf](#)  
 [B41\\_01\\_16\\_Repair\\_Procedure\\_V5\[81726626\].pdf](#)  
 [B410116\\_V5\[81726625\].pdf](#)  
 [B410116Q\\_A\[81726623\].pdf](#)

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel  
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel

**Model Year 2011-16 BMW X3 SAV, X4 SAC  
ISOFIX Child Restraint System Anchors  
Safety Recall 16V-xxx**

**Q1. Which BMW models are affected by this Safety Recall?**

Certain Model Year 2011-2016 BMW X3 SAVs and X4 SACs produced from July 2010 through April 2016.

**Q2. How many BMW vehicles in the US are affected by this Safety Recall?**

Approximately 188,670 BMW vehicles in the US are affected.

**Q3. What is the specific issue?**

This safety recall involves the lower anchor bars for use in attaching child restraint systems.

When specifically used with ISOFIX-type rigid-style connector child restraint systems, the lower anchor bars could become damaged over the lifetime of the vehicle. This rigid-style connector is mainly used in Europe but it is available in the US.

See the image below illustrating the rigid-style connectors.



This issue is unlikely to occur using LATCH-type flexible-style connector child restraint systems which represent the majority of child restraint systems used in the US.

**Q4. What can happen as a result of this issue?**

If the lower anchor bar(s) become damaged during vehicle operation, this would increase the risk of injury to a child in a child restraint system attached to the lower anchor bars in a crash.

**Q5. How did BMW become aware of this issue?**

BMW became aware of this issue through its quality control procedures.

**Q6. Why are other X3 and X4 vehicles not included in this Safety Recall?**

Other vehicles produced outside the production period of July 2010 through April 2016 were manufactured with a different configuration of lower anchor bar.

**Model Year 2011-16 BMW X3 SAV, X4 SAC**  
**ISOFIX Child Restraint System Anchors**  
**Safety Recall 16V-xxx**

**Q7. Can I determine if this issue exists in my vehicle?**

This issue has only been known to occur with an ISOFIX-type rigid-style connector child restraint system. Therefore, if you use the LATCH-type flexible-style connector, your vehicle is unlikely to experience this condition.

This issue could be noticed when attempting to attach a child restraint system if the lower anchor bar is loose. It could also be noticed during vehicle operation if the child restraint system appears to be loose.

If you notice the above, place your hand between the seat back and seat cushion to locate the lower anchor bar. It is a small metal bar in a rectangular shape. Once located, make an attempt to move it back and forth to determine if it is loose.

Please contact an authorized BMW Center to have your vehicle inspected and, if necessary, repaired.

**Q8. Can I continue to drive my vehicle?**

Yes. However, when you receive a letter asking you to have this service performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

**Q9. How will my vehicle be repaired?**

A reinforcing bracket will be welded to the lower anchor bars and the vehicle body.

**Q10. Is BMW aware of any injuries involving the vehicles associated with this issue?**

No.

**Q11. How will I be informed of this Safety Recall?**

If your vehicle is affected, you will receive a letter in July via First Class mail advising you of this recall and requesting that you schedule an appointment with an authorized BMW center for service and repair.

To ensure BMW of North America, LLC has your most recent contact and vehicle information, please register your vehicle at <http://www.bmwusa.com/myBMW>. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW vehicle.

**Q12. How long will the repair take?**

This repair may take several hours; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed free of charge by your authorized BMW center.

**Model Year 2011-16 BMW X3 SAV, X4 SAC  
ISOFIX Child Restraint System Anchors  
Safety Recall 16V-xxx**

**Q13. Do I have to wait for my letter in order to have my vehicle serviced?**

Yes. BMW is in the process of implementing this program to ensure that the necessary parts, tools and procedures are available at its authorized BMW centers, prior to instructing you to take your vehicle in for repair.



SI B41 01 16  
Body

May 2016  
Technical Service

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This Service Information bulletin supersedes SI B41 01 16 **dated May 2016.**

#### **SUBJECT**

**Recall Campaign 16V-XXX: ISOFIX Child Restraint System Anchors**

#### **MODEL**

F25 (X3)

F26 (X4)

#### **NEW SITUATION**

BMW AG is conducting a Voluntary Safety Recall involving the ISOFIX child restraint system anchors.

There is a potential for the ISOFIX (also known as LATCH - Lower Anchors and Tethers for Children) bracket to break while in use when specifically used with ISOFIX-type rigid-style connector child restraint systems. This rigid-style connector is mainly used in Europe but it is available in the US.

**This issue is unlikely to occur using LATCH-type flexible-style connector child restraint systems which represent the majority of child restraint systems used in the US.**

#### **NEW AFFECTED VEHICLES**

This Recall Campaign involves certain F25 (X3) vehicles produced from July 2010 to April 15, 2016 and F26 (X4) vehicles produced from April 2014 to April 15, 2016.

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

Approximately 188,670 vehicles are affected in the US.

#### **NEW CAUSE**

When specifically used with **ISOFIX-type rigid-style connector** child restraint systems, the lower anchor bars could become damaged over the lifetime of the vehicle.

#### **CORRECTION**

A reinforcing bracket (4) will be welded to the lower anchor bars and the vehicle body.

#### **NEW PROCEDURE**

Refer to the attached procedure to be performed by an approved body shop/collision center.

Due to the volume of vehicles that may need repair, it may be necessary to set up an efficient process to handle several vehicles at a time. For example, set up a streamlined process which allows for repairing multiple vehicles simultaneously (i.e. sending batches of vehicles to the body

shop in an organized production fashion).

Please contact the Body Shop you do business with and suggest the following:

1. That one person prepares 4 to 5 vehicles in the Body Shop by removing the rear seats, the side bolsters and the luggage compartment floor trim, as per instructions.
2. A welder prepares the area and welds the ISOFIX reinforcement bracket as per the repair instructions.
3. The person who disassembles the seats and bolsters re-assembles them.

#### **NEW PARTS INFORMATION**

Part Number	Description	Quantity
41 00 2 697 433	ISOFIX Bracket	4
52 20 2 697 913	Felt	4

Please submit your order requests to [recallparts@bmwna.com](mailto:recallparts@bmwna.com), include part numbers, quantities, dealer code, name, ship to address and VIN (last 7 digits).

#### **NEW WARRANTY INFORMATION**

This bulletin will be updated shortly with Warranty information.

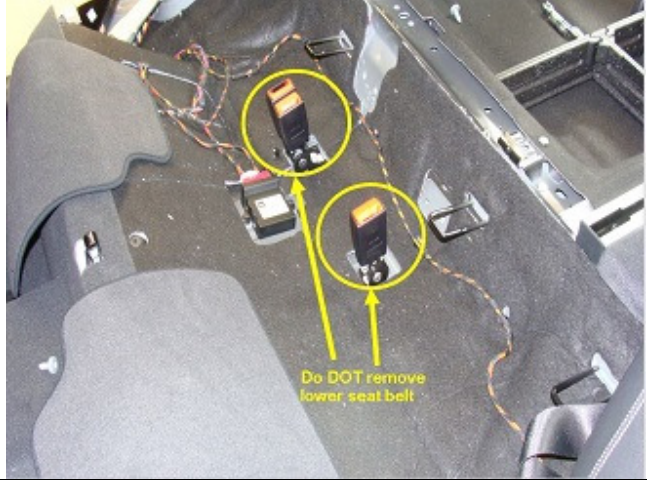
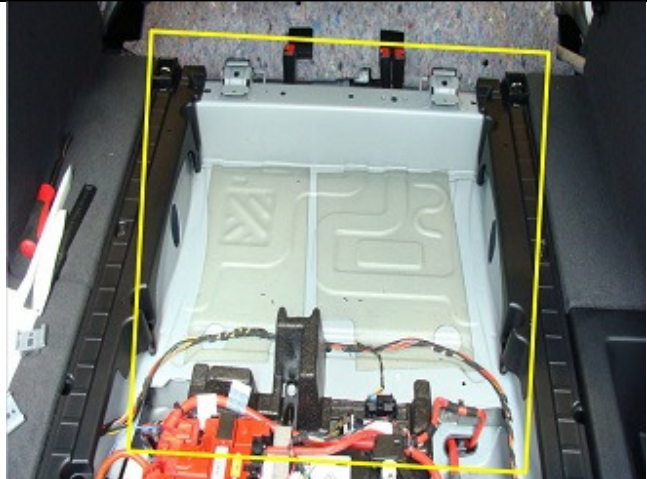
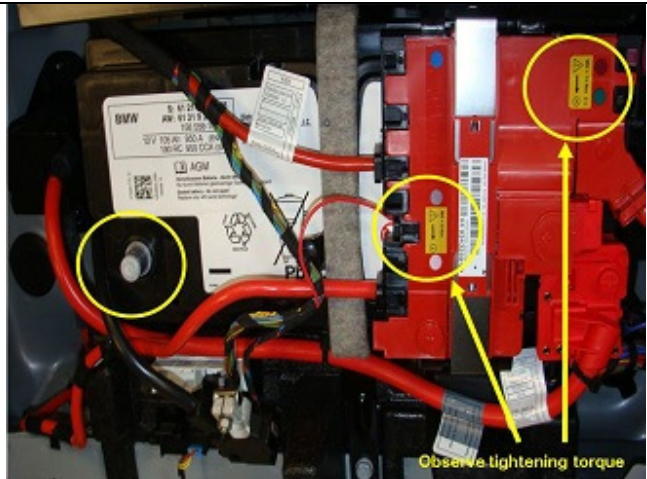
#### **ATTACHMENTS**

View PDF attachment [B410116Q&A](#).




View PDF attachment [Recall Notice B410116](#).

View PDF attachment [B41 01 16 Repair Procedure](#).




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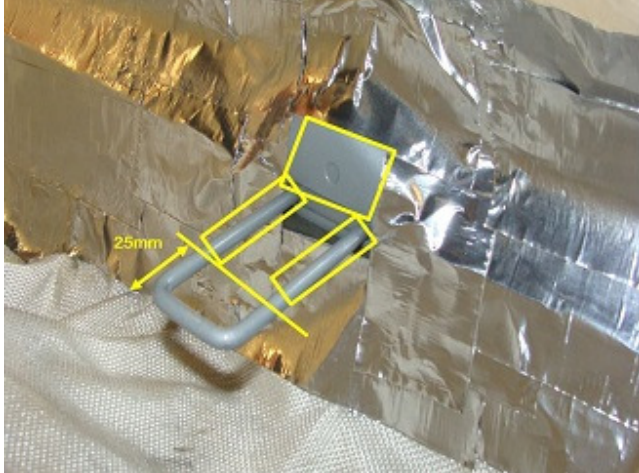


	<p>1. Remove upper and lower rear seats. Follow Repair Instruction "RA 52 26 020 Removing and installing/replacing both backrests". Which includes the removal of the left and right side seat sections (bolsters).</p> <p><b>Note: The lower seat belts must NOT be removed.</b></p>
	<p>2. Remove luggage compartment floor and storage trays. Follow Repair Instruction "51 47 102 Removing and installing/replacing luggage compartment floor trim panel"</p>
	<p>3. Disconnect negative battery cable and cover terminal. Refer to ISTA, "1200...Instructions for welding work (overload protection of control units)"</p> <p><b>Note: When reconnecting battery always observe proper tightening torque.</b> <b>Battery Negative (M6) = 5Nm</b></p>






	<p>4. Fold back carpet and carpet underlayment as shown.</p> <p><b>Note: Cover any exposed screw threads to prevent welding spatter from damaging threads.</b></p>
	<p>5. Cover floor with welding blanket to protect carpet and underlayment.</p> <p><b>Note: Ensure no vehicle wiring is exposed to welding spatter.</b></p>
	<p>6. Cover the rear of the front seat with a welding blanket.</p>







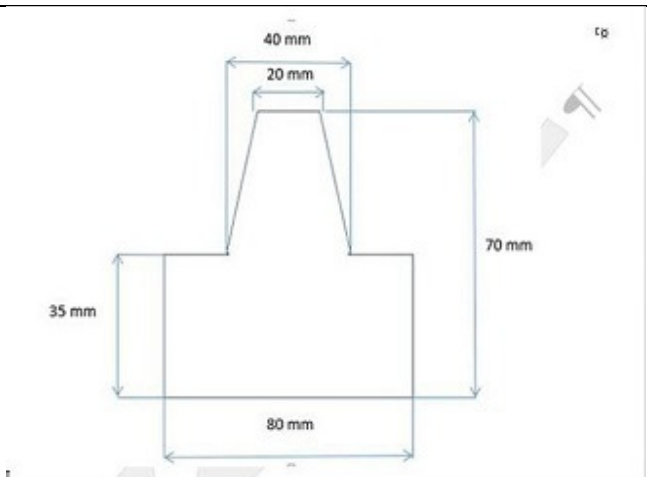

	<p>7. Cover rear luggage compartment floor with welding blanket or spark deflection paper (3M).</p> <p><b>Note:</b> It is imperative that the interior of the vehicle is NOT damaged by sparks or welding spatter during this process.</p>
	<p>8. Protect roof liner from welding spatter.</p>
	<p>9. Install aluminized foil around ISOFIX anchors.</p>

	<p>10. Keep the areas shown exposed for surface preparation.</p> <p>11. Remove paint in the areas shown. <b>Note:</b> Leave the end of the ISOFIX anchor untouched. Tape off the anchor, approximately 25mm from the end.</p>
	<p>12. Remove paint from the designated areas using an abrasive belt. Only remove paint coating, DO NOT remove any metal.</p> <p><b>Note:</b> Do not use an aggressive grinding process. Damage to ISOFIX anchor may occur.</p>
	<p>13. Prepare ISOFIX anchor for welding. <b>Note:</b> Area at left is example of properly prepared area. Paint on end of anchor is intact.</p>


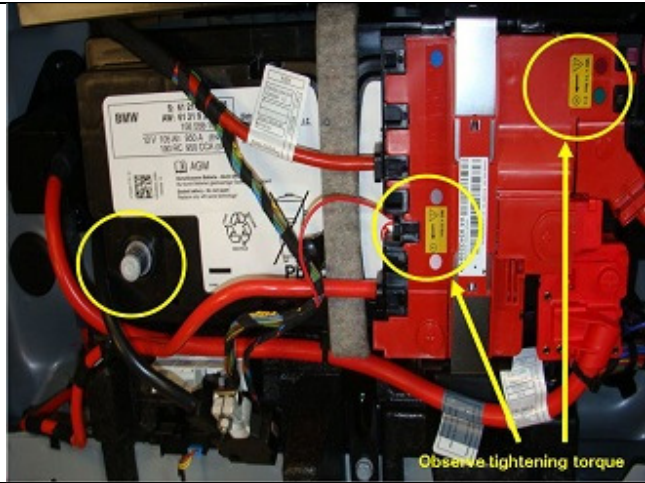
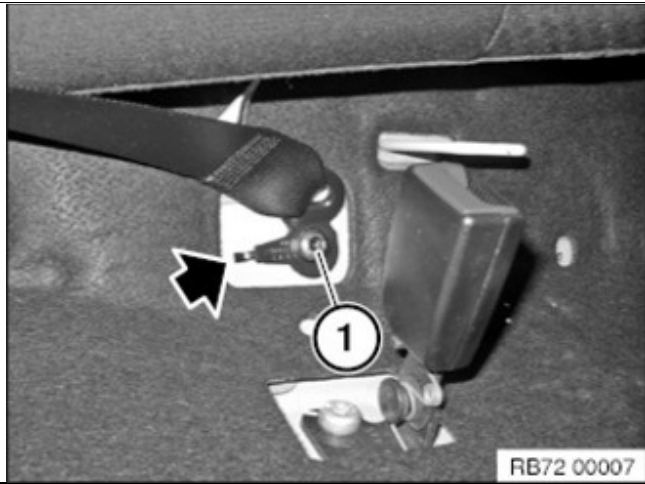


	<p>14. Install reinforcement bracket as shown. Secure bracket with suitable clamp.</p> <p><b>Note: It may be necessary to remove galvanized coating on reinforcement bracket to ensure a quality weld.</b></p>
	<p>15. First, weld the left side of the bracket, progress to the top of the bracket as shown. Then continue to weld the left side of the remaining brackets as to allow time to cool.</p>
	<p>16. Then, weld the right side of the bracket. Continue to weld the right side of the remaining brackets to allow time to cool.</p>

	<p>17. Weld a continuous bead of weld to connect the left and the right sides. Complete all remaining brackets in this manner.</p>
	<p>18. Example of properly executed weld is shown. Notice, the welding bead is continuous from left to right side.</p>
	<p>19. Once the welds have sufficiently cooled, prepare the areas to re-apply anti-corrosion protection. Use a stainless steel brush to clean the weld before applying anti-corrosion protection.</p> <p><b>Note: Anti-corrosion protection can be sprayed on or applied with a brush. Product used does not have to be body color.</b></p>

	<p>20. Apply anti-corrosion protection as shown.</p>
	<p>21. Cut supplied felt pads to the dimensions shown. <b>Note: Picture at left, not to scale.</b></p>
	<p>22. After anti-corrosion protection has dried sufficiently, install felt pads.</p>



 A close-up photograph showing a piece of light-colored felt being installed into a recessed area of a dark, textured surface. Two metal rods are visible passing through the felt.	<p>23. Lower view of felt installation.</p>
 A photograph of a red battery pack with various electrical connections. Three yellow circles highlight specific terminals or bolts. A yellow arrow points to one of the circles. The text "Observe tightening torque" is written in yellow at the bottom of the image.	<p>24. Reconnect battery observing proper procedures.</p> <p><b>Note: When reconnecting battery always observe proper tightening torque. Battery Negative (M6) = 5Nm</b></p>
 A photograph showing a seat belt anchor point being installed into a metal bracket. A white arrow points to the anchor point, which is labeled with a circled "1". A white label with the text "RB72 00007" is visible at the bottom right of the image.	<p>25. Install two lower seat belt anchor points (1). <b>Note: Observe proper tightening torque (38Nm).</b></p>





26. Once the battery is reconnected, reassemble vehicle in the reverse order of disassembly. Refer to "Remove upper and lower rear seats. Follow Repair Instruction "RA 52 26 020 Removing and installing/replacing both backrests".

Repair is complete.